



Ref: FOIA Reference 2024/25-616

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 23rd January 2025

Email foi@uhnm.nhs.uk

Dear Sir/Madam

I am writing to acknowledge receipt of your email dated 4th December 2024 requesting information under the Freedom of Information Act (2000) regarding translation

Q1 This is a freedom of information request.

I am looking to find the total amount spend by your Trust on translation and interpretation services in each financial year since 2019/20.

A1 The spend by the Trust on translation and interpretation services in each financial year since 2019/20 was:

2019/2020 information not held for BSL
£117,572.49

2020/2021
£59,820.63 (foreign language)
£13, 431.20 (BSL)

The Trust has two providers for BSL. However, we are unable to provide the amount for the 2nd provider of BSL as they do not have the data accessible to the Trust. The value stated pertains to only one provider.

2021/2022
£83,713.37 (both foreign language and BSL). However, we are unable to provide the amount for the 2nd provider of BSL as they do not have the data accessible to the Trust. The value stated pertains to only one provider.

2022/2023
£153,945.22 (both foreign language and BSL). However, we are unable to provide the amount for the 2nd provider of BSL as they do not have the data accessible to the Trust. The value stated pertains to only one provider.

2023/2024

£196,211.94 (both foreign language and BSL). However, we are unable to provide the amount for the 2nd provider of BSL as they do not have the data accessible to the Trust. The value stated pertains to only one provider.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,





**University Hospitals
of North Midlands**
NHS Trust

Leah Carlisle

Head of Data, Security & Protection and Health Records
Data Protection Officer

