



Ref: FOIA Reference 2021/22-376

Date: 17th November 2021

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 21st October 2021 requesting information under the Freedom of Information Act (2000) regarding elective care tracker.

On the same day we contacted you via email as we required the following clarification:
When you refer to the numbers in question one are you wanting a total per month or for each financial year as you state: *The number of pathways on the Trust's elective waiting list(s) at the beginning of the period (also known as incomplete pathways).*

On 26th October 2021 you replied via email with:
'We would like the response for each of the financial year (1) 2017-18, (2) 2018-19, (3) 2019-20, (4) 2020-21, and (5) April-August 2021'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 NHS trusts elective care tracker systems record instances when a patient is removed from a waiting list (eg elective admission list or appointment waiting list), and the reason for this removal (see for example https://datadictionary.nhs.uk/attributes/elective_admission_list_removal_reason.html).

For each of the separate periods (1) 2017-18, (2) 2018-19, (3) 2019-20, (4) 2020-21, and (5) April-August 2021, please provide:

Questions	2017-18	2018-19	2019-20	2020-21	April-August 2021
The number of pathways on the Trust's elective waiting list(s) at the beginning of the period (also known as incomplete pathways).					
The number of times during the period a pathway (person/instance) has been removed from that/those lists.					
A breakdown of the number of reasons for the removals, for all the reasons held/recorded, including for the reason that the person died.					

A1 See below:

	1st April 2017 (2017- 2018)	1st April 2018 (2018- 2019)	1st April 2019 (2019- 2020)	1st April 2020 (2020- 2021)	1st April 2021 (April-August 2021)
Elective Incomplete pathways	49179	49284	45952	47459	56573
RTT Incomplete pathways for both elective outpatient, inpatient and day case activity					
Of the Elective Incomplete Pathways on 1st April					
	2017- 2018	2018- 2019	2019- 2020	2020- 2021	April-August 2021
Removals from the Elective Pathway Clock Stops	39842	43018	40635	40676	35961
Please note these numbers will not balance back to the incomplete pathways due a number of different reasons, for example pathways still incomplete, on-going validation/data cleansing, Inter-provider transfers, nullified Referral to Treatment clock for Patient Did Not Attend					
A new Patient Administration System was implemented in 2017 affecting the number of records requiring cleansing.					
A breakdown of the number of reasons for the removals, for all the reasons held/recorded, including for the reason that the person died.	Of the Elective Incomplete Pathways on 1st April				
	2017- 2018	2018- 2019	2019- 2020	2020- 2021	April-August 2021
Appointment Attended	18488	20274	20164	19793	16913
Other Reason	12432	12336	10556	12281	8854
Patient Admitted Electively	6843	8010	7814	5463	4947
Patient Deceased	358	337	301	417	427
Patient DNA	1721	2061	1800	2722	1325
Grand Total	39842	43018	40635	40676	32466

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

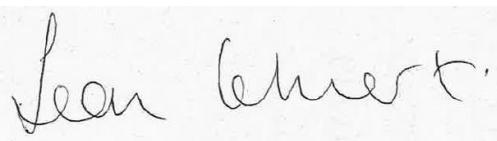
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager