



Ref: FOIA Reference 2020/21-306

Royal Stoke University Hospital  
Data, Security and Protection  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 29<sup>th</sup> October 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 22<sup>nd</sup> October 2020 requesting information under the Freedom of Information Act (2000) regarding Consultant job planning.

On the same day we contacted you via email as we required clarification on what you meant by: "manage"?

On 23<sup>rd</sup> October 2020 you replied via email with the following:  
*"For clarity by 'manage' I am referring to the software platform solution which the Trust uses to complete the job planning process"*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to make a request under the Freedom of Information Act in relation to job planning at your organisation, including information relating to your use of job planning and third-party suppliers.**

**Please complete the questions below-**

**1. Does the organisation use an external supplier to manage job planning?**

A1 The Trust uses a 3<sup>rd</sup> Party software platform solution to host the job planning process. The job planning process itself, is managed in-house

**Q2 If so, which supplier does the organisation use?**

A2 Allocate

**Q3 What was the annual cost to the third party in 2019/2020?**

A3 Commercially sensitive information relating to the annual cost has not been disclosed here as we consider that under section 43(2) of the FOI Act: prejudice to the commercial interests of any party, is engaged. Disclosure of this information could be commercially detrimental to the Trust and companies acting on our behalf and result in less competitive prices for services. The likely consequence of this would be increased cost for service provision to the Trust. We have considered how the public interest might apply, and although recognising that there is a

strong public interest in openness there is a greater public interest ensuring an ability to obtain best value for money.

**Q4 Please can you provide the contract start and end date?**

A4 See below:

- Contract start date = 28/11/18
- Contract end date = 27/11/23

**Q5 Did the organisation procure the supplier via a framework? If so, which framework?**

A5 Health Trust Europe (HTE) Information Communication Technology (ICT) Solutions Framework for Enterprise ICT Solutions for IT Hardware products, Software, programs, applications, associated products services and support

**Q6 What % of the third-party job planning system has been rolled out across the Trust?**

A6 The Trust utilises the job planning system fully for all of the staff who are required to complete job plans. Not all staff are required to complete job plans.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

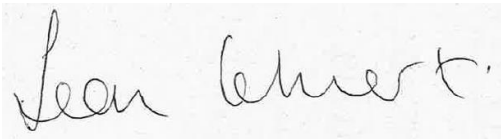
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**