



Ref: FOIA Reference 2019/20-569

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 27th January 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 16th January 2020 regarding our response to information under the Freedom of Information Act (2000) on patients with dental problems at A and E departments.

You emailed the following:

"Thank you for this response and for the note saying the figures relate to both Royal Stoke University Hospital and County Hospital (Stafford).

Can I please clarify - are these figures for A&E departments only or do they also include any minor injury units/walk-in centres etc.?"

Our response:

UHNM can confirm the below information is for the ED department only.

*Please also note that we have amended our response for ease of understanding.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 In the financial year 2018-19, how many patients presented at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems?

Of these:

- a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?**
- b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.**

c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+

d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?

A1 Please see below: please note that information prior to November 2017 is not held due to a new AE system being implemented.

We are unable to provide some of the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under Data Protection Act 2018. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the FOI Act. *Personal information*. However as the Trust is committed to openness and transparency we can band the numbers.

This exemption is an absolute exemption and therefore no consideration of the public interest test is needed.

***Amended answer:**

Q1. In the financial year 2018-19, how many patients presented at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems?

A1.

	2017/18	2018/19	2019/20	Grand Total
Attendances	111	689	516	1316

a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?		2017/18	2018/19	2019/20	Grand Total
	Attendances	96	602	433	1131
b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.	Problem	2017/18	2018/19	2019/20	
	Dental abscess	59	460	340	
	Dental caries	14	122	70	
	Gingivitis / gingivostomatitis	7	12	11	
	Loose tooth	14	42	35	
	Tooth removed from socket	9	36	40	
	Complicated tooth fracture	<5	<5	<5	
Simple tooth fracture	6	14	18		

c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+	Age	2017/18	2018/19	2019/20
	0-9	29	71	54
	10-19	12	66	38
	20-29	22	163	110
	30-39	11	126	93
	40-49	6	88	70
	50-59	13	90	64
	60-69	10	44	35
	70-79	<5	26	34
	80-89	<5	12	17
	90+	<5	<5	<5
d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?	Information not held by UHNM			

Q2 Can we please get the figures above, but for the following financial years (separately):

- 2014-15
- 2015-16
- 2016-17
- 2017-18
- 2019-20 to Jan 1st 2020.

A2 Please see Answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

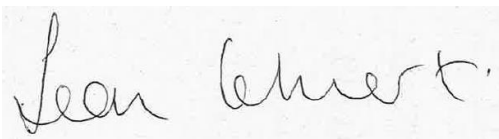
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager