



Ref: FOIA Reference 2024/25-712

Date: 3<sup>rd</sup> February 2025

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear Sir/Madam

I am writing to acknowledge receipt of your email 16th January 2025 requesting information under the Freedom of Information Act (2000) regarding Health Records eDMS

**Q1 Does your organisation have an Electronic Document Management System (eDMS) for digitised patient Health Records? (Yes / No)**

A1 Yes

**Q2 Have existing physical (paper) patient Health Records been scanned and digitised within the system?**

A2 Yes

**Q3 Are physical (paper) patient Health Records still created and scanned into the eDMS on an ongoing basis?**

A3 Yes

**Q4 What is the Health Records eDMS System Name?**

A4 eDMS is the Health Records System Name

**Q5 Who is the eDMS System Vendor? (If developed in-house by the Trust, please state: 'in-house')**

A5 Noveva software group is the System Vendor

**Q6 What is the eDMS Contract Expiry Date?**

A6 The eDMS contract expiry date is April 2025

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries relating to the response please contact my office

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Leah Carlisle**  
Head of Data, Security & Protection and Health Records  
Data Protection Officer