



Ref: FOIA Reference 2018/19-344

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 1<sup>st</sup> October 2018

Tel: 01782 676474  
Email [FOI@uhn.nhs.uk](mailto:FOI@uhn.nhs.uk)

Dear

I am writing in response to your email dated 4<sup>th</sup> September 2018 requesting information under the Freedom of Information Act (2000) regarding Hospital Information.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please could you provide the following departmental information for each of the hospitals within your Trust? If you are unable to provide a full set of answers within the assigned labour-time-limit for FOI requests, please provide as much as you are able to provide using the time available.**

**Parking**

- 1. Is parking available for doctors?**
- 2. How much does a permit cost, and where can it be purchased from?**
- 3. Is free parking available near the hospital, and how easy is it to get?**
- 4. Is secure bike storage available? Is it indoors/outdoors?**

A1 Please see below:

1. Parking is available for all staff including Doctors
2. As per the table:

UHNM (University Hospitals of North Midlands)	Charge Tariff
Main site and County Hospital	£24.31 per month
Out Patients	£15.05 per month
Royal Infirmary	£8.93 per month
Premium	£60.20 per month

3. No free parking is near to the hospital
4. There is secure bike storage outside.

**Q2 Mess**

- 1. Is there a doctors' mess room within the hospital?**
- 2. Where is it located?**

### 3. Are there facilities for cooking in the mess?

A2 Please see below:

County Hospital (Stafford)

1. Yes
2. 1st Floor
3. Yes

Royal Stoke University Hospital

1. Yes
2. Trent Building
3. Yes

### Q3 Public transport

1. What public transport options are available to get to the hospital?

A3 There is a public bus service to both sites

### Q4 Food and drink

1. What options are available for food within the hospital?

2. What are these establishments' opening hours?

3. What options for food are available out-of-hours?

A4 Please see below:

County Hospital (Stafford)

1. a) Nightingales Restaurant and b) Patisserie
2. a) Nightingales restaurant is open Monday to Friday 0830 – 1630 only, this is both open to the public and staff. b) Patisserie 08.00 to 18.00 Monday to Friday.
3. 1 machine provides sandwiches, fruit, salads and yogurts.

Royal Stoke University Hospital

1. a) Moment to restaurant. There are Costas and Subway units
2. a) Moment to – Open 08.00 to 21.00 hours Monday to Sunday.
3. Vending machine with frozen meals, 24 hour Costa in Emergency Department.

### Q5 Accommodation

1. Is accommodation available for junior doctors? Where is it located?

2. What is the cost of a single room for a junior doctor per month?

A5 Please see below: relates to both Trust Hospitals.

1. Yes, within staff accommodation
2. £407

### Q6 Library

1. Is there a library in the hospital?

2. If so, where?

3. How can doctors get access?

- A6 Please see below:
- County Hospital (Stafford)
1. Yes
  2. Post Graduate Medical Centre
  3. Access is given as part of Induction
- Royal Stoke University Hospital
1. Yes
  2. Clinical Education Centre
  3. Access is given as part of Induction

**Q7 IT Systems**

1. Is free WiFi available to doctors, and if so, what is the code?
2. What IT systems does the Trust use for blood results, prescriptions, and EHR?

- A7 Please see below:
1. Yes, 15 free minutes per day, no code necessary
  2. Medway and ICM

**Q8 On-call rooms**

1. Are on-call rooms available for junior doctors for out-of-hours shifts?
2. Where in the hospital are they located?

- A8 Please see below:
- County Hospital (Stafford)
1. Yes
  2. They are in the staff accommodation and not in the main hospital building
- Royal Stoke University Hospital
1. Yes
  2. They are in the staff accommodation and not in the main hospital building

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**