



Ref: FOIA Reference 2019/20-386

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 5th November 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 1st October 2019 requesting information under the Freedom of Information Act (2000) regarding Patient Records.

On the same day we contacted you via email as we required a timeframe in order to collate the information.

You replied via email with the following:

“There is no time period for analysis; we just require responses based on current situation”

On 24th October 2019 we contacted you via email as we required the following clarification:
Line 36 Self-Check In - Yes/No, are you asking if we use self-check in on site for patients?
Line 32, what are you referring to as TIE?

On 31st October 2019 you replied via email:

“Please see Responses below:

Line 36 Self-Check In - Yes/No, are you asking if we use self-check in on site for patients? Yes

Line 32, what are you referring to as TIE? TIE refers to your Trust Integration engine - your IT team may be able to help with that one”

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please find attached our FOI request for information on your current status of Patient Records and how much of these records you have moved to digitise.

A1 Please refer to the attached spread sheet that you supplied.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

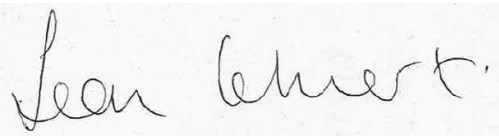
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager