



Ref: FOIA Reference 2022/23-055

Date: 30th May 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 29th April 2022 requesting information under the Freedom of Information Act (2000) regarding heart failure

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We are conducting a project which involves mapping heart failure services across the NHS and this request for information regarding the services provided by your organisation is an important part of this.

I would be grateful if you could please answer the following questions.

1. What is the name of your Heart Failure Service?

A1 UHNM Heart Failure Service/ Shine Clinic

Q2 Population served by the Heart Failure Service?

A2 900,000

Q3 What is the service setting?

- a) Acute hospital
- b) Community hospital
- c) Integrated care
- d) Primary care

A3 Acute Hospital

Q4 Approximate case load of Heart Failure patients seen per week?

A4 59 New patients seen per week

Q5 Number of follow ups in 2021/22?

A5 2396

Q6 Which population's do you provide the following services for and are you commissioned for these services?

- a) Heart Failure with preserved ejection fraction (HFReEF)
- b) Heart Failure with reduced ejection fraction (HFpEF)

A6 UHNM provides both and is commissioned for both

Q7 Staff dedicated to Heart Failure:

- a) Number of Heart Failure consultants (pa's)
- b) Number of Heart Failure nurses (WTE)
- c) Number of Heart Failure Pharmacists (WTE)

A7 See below:

- A) 4
- B) 8.8wte
- C) 0wte

Q8 Which of these (a to g) does your NHS organisation have?

- a) Access to open access ECHO
- b) Access to Cardiac rehab?
- c) HF Multi Disciplinary Team (MDT)
- d) Cardiologist Non HF specialist
- e) Cardiologist HF specialist
- f) Cardiology Pharmacist
- g) GPwER (previously called GPwSI)

A8 See below:

A, b, c, d, e, g

Q9 Which of the following (h to n) service models do you provide?

- h) Acute inpatient
- i) HF outpatient
- j) Hospital based ambulatory heart failure unit
- k) Community based ambulatory heart failure unit
- l) Home based service / care
- m) Community based clinic
- n) Heart Failure virtual ward

A9 See below:
H, I, J

Q10 Do you believe that the current service specification adequately reflects the range and volume of activity your service provides? (Yes / No)

A10 No

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

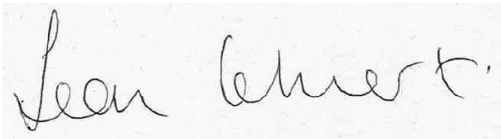
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager