



Ref: FOIA Reference 2021/22-332

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 4th October 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 20th September 2021 requesting information under the Freedom of Information Act (2000) regarding ERP system.

On 21st September 2021 we contacted you via email as we required the following clarification
To continue with your request we require clarification on the following

2. shared services contract For what function?
3. as above
9. what time frame

You replied via email with

2. *Shared service provider is a form of bacs software which overseas the automation of payment files*
3. *As Above*
9. *19/20 financial year*

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What ERP system does your organisation currently use (e.g. SAP / Oracle)?

A1 None

Q2 What bacs software do you use (e.g Bottomline PTX / Finastra / PayGate)?

A2 We don't have any bacs software in the Trust

Q3 Do you use a NHS Shared Service Provider?

A3 Not applicable

Q4 Which NHS Shared Service Provider do you use?

A4 As answer 3

Q5 How long is your current Bacs/Shared Service solution contract for, when did it start and when is it due to expire (please include in addition any extensions viable in the contract)?

A5 Not applicable

Q6 When the current Bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution?

A6 As answer 5

Q7 What is the value of the Bacs/Shared Service software contract?

A7 As answer 5

Q8 Are you undergoing/planning a financial transformation project? (e.g. New ERP/Bacs system)

A8 As answer 2

Q9 What is your annual revenue?

A9 As per your clarification above- not applicable

Q10 What is the number of employees in the organisation?

A10 See below: As at 31st August 2021, the Headcount and Full Time Equivalent (FTE) were:

Headcount	FTE
11387	9995.42

This is fixed term and permanent employees only.
The numbers exclude Bank only staff and, agency workers

Q11 Who is the person responsible for the ERP system - please provide full name, title and contact information (if possible)

A11 As answer 2

Q12. Who is the person responsible for the Bacs software system - please provide full name, title and contact information (if possible)

A12 As answer 2

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

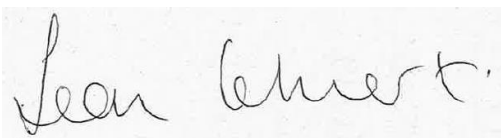
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager