



Ref: FOIA Reference 2019/20-547

Royal Stoke University Hospital
Quality, Safety and Compliance Department

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 17th January 2020

Email FOI@uhnm.nhs.uk

Dear

I am writing in response to your email dated 18th December 2019 requesting information under the Freedom of Information Act (2000) regarding patient advice and information.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Do you have any provision for providing benefits, legal or welfare information to patients on trauma or other wards?

A1 I can confirm that the Trust holds information regarding the above, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: **Your previous FOI request** ref 445-1819, November 2018.

<http://www.uhm.nhs.uk/aboutus/Regulatory-information/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx>

Q2 Do you have a legal, signposting, rehabilitation or welfare clinic on site?

A2 As Answer 1

Q3 Have you entered into a formal agreement with any company or charity to provide the above? If so who?

A3 As Answer 1

Q4 When does the agreement start and end and who signed the agreement on behalf of the Trust and provider?

A4 Repeated question- refer to answers 5 and 6

Q5 When does the agreement start and end?

A5 As Answer 1- however please note that this agreement commenced in February 2018 and is a rolling contract

Q6 Who signed the agreement on behalf of the Trust and provider?

A6 We do not have a signed copy of the licence agreement

Q7 What benefits or income does the Trust/department receive?

A7 As Answer 1, in addition UHNM would like to advise you that we receive no income or benefits for this service.

Q8 Are there any companies advertising on the patient information given out for signposting/legal advice?

A8 As Answer 1

Q9 Does the agreement have a clause excluding any claims to be made against the Trust?

A9 As Answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

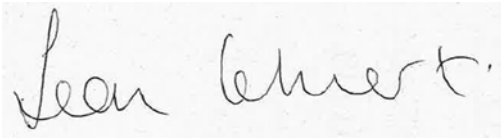
If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Information Governance Manager