



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2021/22-545

Date: 14th March 2022

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 28th January 2022 (received into our office 31st January) requesting information under the Freedom of Information Act (2000) regarding losses and special payments.

On 14th February 2022 we contacted you via email as we required the following clarification Q2 it would be helpful to clarify if the response is preferred for individual losses as opposed to a loss on inventory.

On 1st March 2022 you replied via email with:

'It is either a loss where you have owed money and not been paid, or where you have paid for a product or service that you have then been unable to use. However, the individual amounts MUST have been included within the total for question 1.'

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 In your financial accounts for the financial year 2020/21 did you have a section for “losses and special payments?”



1. If so how much money was accounted for it the 2020/2021 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the 20/21 financial year, irrespective or when the loss took place.)

A1 This is included in the 2020/21 financial statements which are available from the Trusts website but please see copy of the note below, this information relates to both sites.

Note 30 Losses and special payments

	2020/21		2019/20	
	Total number of cases Number	Total value of cases £000	Total number of cases Number	Total value of cases £000
Losses				
Bad debts and claims abandoned	-	-	232	456
Stores losses and damage to property	3	592	4	365
Total losses	3	592	236	821
Special payments				
Compensation under court order or legally binding arbitration award	-	-	3	1
Ex-gratia payments	30	16	58	21
Total special payments	30	16	61	22
Total losses and special payments	33	608	297	843

Q2 Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

A2 See below; note, the items are included within the stores value in Q1.

Write-off reason	Item	Financial Year	Cost £
covid expired stock	zzznoradrenaline(norephinephrine)!base 4mg/4ml!injection	2020/2021	£41,923.20
pharmacy expired/obsolete stock	ixazomib!3mg!capsules	2020/2021	£14,580.00
pharmacy expired/obsolete stock	dexrazoxane!500mg!injection	2020/2021	£8,100.00

Q3 What was the biggest loss written off in 2020/21 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital where the majority of the bill was incurred.

A3 There were no losses relating to an unpaid patient bill in 2020/21.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

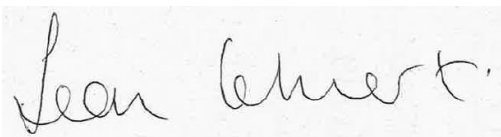
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager