



Ref: FOIA Reference 2021/22-381

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 23rd November 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 24th October 2021 (received into our office 25th October) requesting information under the Freedom of Information Act (2000) regarding Temp Staffing.

On 11th November 2021 we contacted you via email as we required the following clarification
Q2 – does this relate to Agency / staff payments – or anything?
Q7 – we don't know what you mean – can you give an example?

On 17th November 2021 you replied via email with:

'Apologies for not being clearer in my request.

Q2 (a & c) - I was seeking the total value of irrecoverable VAT from all sources

Q2 (b & d) - the value of irrecoverable VAT related to temporary worker costs (being a sub-set of the above)

Q7 - portals such as NHSP timesheet portal, TempRe, Tradeshift, ELFS etc'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What was the cost to the Trust for the last 2 years (Apr to Mar) of temporary workers split between:

- a. 2019 / 20 - paid to agencies
- b. 2019 / 20 - paid direct to workers (via trust / NHS payroll)
- c. 2019 / 20 - paid direct to workers (via their own invoices)
- d. 2020 / 21 - paid to agencies
- e. 2020 / 21 - paid direct to workers (via trust / NHS payroll)
- f. 2020 / 21 - paid direct to workers (via their own invoices)

A1 See below:

- A. £18,384,991.97
- B. £24,534,491.44
- C. N/A
- D. £17,266,272.34
- E. £29,978,073.96
- F. N/A

*c, f is not Applicable as we do not have staff that invoice us direct

Q2 Did the Trust have any irrecoverable VAT in the last 2 years (Apr to Mar)? If so, what was the:

- a. 2019 / 20 - total amount
- b. 2019 / 20 - amount attributable to temporary worker costs
- c. 2020 / 21 - total amount
- d. 2020 / 21 - amount attributable to temporary worker costs

A2 See below

- a. £13,724,047.52
- b. £173.135.78
- c. £15,627,535.56
- d. £149,255.83

Q3 Did the Trust incur any temporary to permanent recruitment fees during the last 2 years? If so, what was the:

- a. 2019 / 20 – total amount
- b. 2020 / 21 – total amount

A3 No costs incurred for either time frame

Q4 Which timesheet systems has the Trust used for managing temporary workers during the last 2 years?

A4 See below

- AHP/HSS and medical locums via PWC Clarity
- Admin staff – Paper system
- Nursing – Agency paper timesheets / wards – sign in book

Q5 Which frameworks has the Trust used to source temporary workers during the last 2 years? And which of these frameworks are still being used?

A5 See below:

Health Trust Europe Total Workforce Solutions II
Crown Commercial Services framework = All agency frameworks have been and can be accessed by the Trust

Q6 Which Managed Service Providers has the Trust worked with during the last 2 years? And which of these are still engaged?

A6 None

Q7 Has the Trust used any portals to manage invoices from agencies during the last 2 years? And which of these are still being used?

A7 PWC Clarity

Q8 What is the average time taken between completion of a shift and an agency invoice being posted into your AP ledger?

Note: All amounts should be totals, excluding or net of VAT.

A8 Information not held by UHNM

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

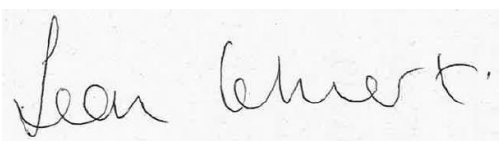
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,





**University Hospitals
of North Midlands**
NHS Trust

Jean Lehnert
Data, Security & Protection Manager

