

Ref: FOIA Reference 2019/20-464

Date: 14<sup>th</sup> November 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 7<sup>th</sup> November 2019 requesting information under the Freedom of Information Act (2000) regarding Hospedia

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please can the Trust provide me with a breakdown of costs for the Hospedia packages available?**

**I would also like to know how much revenue was made in 2017/18 from the sale of Hospedia services between April and April.**

A1 Information is not applicable for the Royal Stoke University Hospital.

For County Hospital (Stafford) please see below:

TV and Movie Bundle	
1 day	£9.90
3 day	£24.90
TV Bundle	
1 day	£7.90
3 day	£19.90

UHNM does not hold the information on “revenue made” by Hospedia services

**Q2 I would also like to know how much revenue was made in 2018/19 from the sale of Hospedia services between April and April.**

A2 UHNM does not hold the information on “revenue made” by Hospedia services

**Q3 Please provide me with a breakdown for both years of the age groups of Hospedia package customers at the Trust - for example, pensioners (over 65), over 16s and under 16s.**

**I require County hospital and Royal Stoke figures.**

A3 UHNM does not hold this information

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

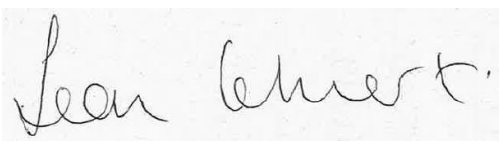
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert



University Hospitals  
of North Midlands  
NHS Trust

Information Governance Manager

