



Ref: FOIA Reference 2024/25-547

Date: 23<sup>rd</sup> January 2025

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear Si/Madam

I am writing in response to your email dated 11<sup>th</sup> November 2024 requesting information under the Freedom of Information Act (2000) regarding Hypoparathyroidism.

**Q1 I am writing to submit a new FOI request about Hypoparathyroidism within your Trust.**

**Do you have an endocrinology led bone and calcium clinic, if so how frequently does it meet?**

A1 Within the Endocrinology service there is no such dedicated bone and calcium clinic at either site. However, there are regular endocrinology clinics held at both sites in which this cohort of patients would be seen.

**Q2 How many patients with Hypoparathyroidism\* do you have?**

**\*Hypoparathyroidism is classified as ICD10 codes E20.0, E20.8, E28.9 or E89.2  
Please include all codes as we anticipate E89.2 will contain the majority of patients.**

A2 Unfortunately, we do not record on our current clinical information system the patients' long term medical conditions. So, we are unable to identify this cohort of patients. Therefore, the following exemption applies,

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in this question is not held centrally but may be recorded in health records. In order to confirm whether this information is held we would therefore have to individually access all health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all health records and then extracting relevant information would take longer than the 18 hours allowed for.

In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

Note: There are currently 11,441 patients under the care of the Endocrinology team as an outpatient. This will be a mix of those awaiting their 1st appointment and those that have been seen and continue to be under the team.

**Q3 Of these patients with Hypoparathyroidism\*, how many have been seen in hospital in the last 12 months?**

**\*Hypoparathyroidism is classified as ICD10 codes E20.0, E20.8, E28.9 or E89.2  
Please include all codes as we anticipate E89.2 will contain the majority of patients.**

**A3** Unfortunately, as stated in question 2 we do not record on our current clinical information system patients' long term medical conditions. Therefore, we are unable to identify this cohort of patients.

Also, we do not record the reason for the admission, we only record diagnoses on discharge.

We have looked at the last 12 months and we have had 1 patient admitted to the Trust who had one of the following ICD10 codes applied to their record E20.0, E20.8, E28.9 or E89.2. Please note we cannot be certain the reason for their admission was due to the condition stated in this FOI request.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Leah Carlisle**  
Head of Data, Security & Protection and Health Records  
Data Protection Officer