

Ref: FOIA Reference 2019/20-452

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 5th November 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 30th October 2019 requesting information under the Freedom of Information Act (2000) regarding informatics team.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What is the size of your informatics team (FTE)?

a. How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)?

***By informatics, I would be referring to those within the IT team that would be analysing insights for reporting outputs - business analyst type roles. There may be a specific team dedicated to workforce or employee reporting**

A1 At UHNM the Workforce Planning and Information Team = 5 FTE

a. None of the team are dedicated to reporting

Q2 Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting? (Examples of standard reports could include the weekly and monthly agency returns to NHS improvement and HR reporting inputs to the monthly board reports)

A2 Estimated at 20:80 split (standard: custom) [actual split is not held]

Q3 Does the Trust use an analytics platform or business intelligence (BI) reporting tool to support their organisational workforce/HR reporting requirements - excluding ESR? If so, can you please answer the below:

a. Name of the platform/reporting tool used (i.e. Qlik, Tableau, Spotfire, and Microsoft)

b. Annual cost for 2018/19:

c. Contract start and end date:

A3 The Trust does not use any analytics platform or business intelligence (BI) reporting tool other than ESR

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

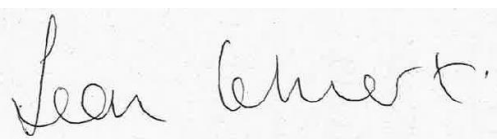
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,





**University Hospitals
of North Midlands**
NHS Trust

Jean Lehnert
Information Governance Manager

