Ref: FOIA Reference 2021/22-232

Date: 30th July 2021

Dear

I am writing to acknowledge receipt of your email dated 22nd July 2021 requesting information under the Freedom of Information Act (2000) regarding IT Solutions

On 23rd July 2021 we contacted you via email as we required the following clarification:
What type of tasks you are referring to for these? Also what is the difference between 12 & 14?

On 27th July 2021 you replied via email with the following
'*Task management is specific to one-off tasks or new tasks, whereas recurring tasks are those that need to be performed daily or weekly*'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1   Under the Freedom of Information Act, can you please provide the following information? If no IT solution is used for a specific process, please confirm if this process is paper-based or managed on a spread sheet.
1.   **What IT solution does the Trust use to visualise inpatient status? e.g. at which point they are on their patient journey**
2.   **What IT solution does the Trust use to manage bed occupancy?**
3.   **What IT solution does the Trust use to manage demand and capacity for:**
    1.   **Unplanned care**
    2.   **Planned/Elective care**
4.   **What IT solution does the Trust use for real-time ward and bed management?**
5.   **What IT solution does the Trust use for PT pathway management?**
6.   **What IT solution does the Trust use for Discharge Planning?**
7.   **What IT solution does the Trust use to provide Multi-Disciplinary Team views?**
8.   **What IT solution does the Trust use to manage patients from outside the region?**
9.   **Does the Trust use a single Dashboard/CommandCentre solution to manage patient placement?**
    1.   **If so, what is the name of the solution?**
10.   **What IT solution does the Trust use for Clinical Noting?**
11.   **What IT solution does the Trust use for Handovers?**
12.   **What IT solution does the Trust use for recurring task management?**
13.   **What IT solution does the Trust use for domestic services?**

14. **What/Which IT solutions does the trust use for Task list management?**
15. **What IT solution does the Trust use for referral, leave and bed management?**
16. **What IT solution does the Trust use for Community team planning?**
17. **Does the Trust provide data to, and can access a regional command centre/dashboard?**
18. **Does the Trust have the ability to share and receive input from neighbouring Community Trusts and Social services?**
19. **Which provider, if any, does the Trust use for Hospital@Home services? e.g. repatriation of patients to their home**

A1   Refer to the attached spread sheet

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.
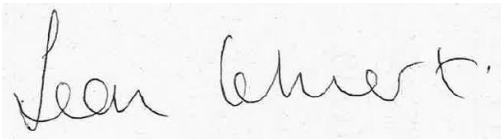
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Jean Lehnert
Data, Security & Protection Manager