![NHS University Hospitals of North Midlands NHS Trust]

Ref: FOIA Reference 2024/25-262

Date: 16th September 2024

Dear Sir/Madam

I am writing to acknowledge receipt of your email dated 19th July 2024 requesting information under the Freedom of Information Act (2000) regarding EPR

On 22nd July 2024 we contacted you via email with the following:
To continue with your request we require clarification the types of software you are referring to, Q2, is this just for EPR, PAS, TIE,? What does the ETC refer to?

On the same day you replied via email with:

'*For question 2 please include anything that the Trust categorises as 8AN (level 8 account name)* '
Computer Software / Licences' or '
Computer Maintenance Software'.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1   How much money has the Trust spent on EPR (Electronic Patient Record software) over the last 12 months?

A1   The costs for SystemC Careflow EPR solution was £2,855,021.91 in 2023/24,

Q2   More broadly, how much money has the Trust spent on any type of software in the last 12 months (e.g. EPR, PAS, TIE, etc - please factor in all types of software)?

A2   Information not held- as it's all contained in one cost

Q3   Does the Trust have a TIE (Trust Integration Engine), or a centralised integration platform of any kind? If so, who is the vendor and name of the platform (e.g. Intersystems Ensemble, Orion Health Rhapsody, etc)?

A3   Yes the Trust has a TIE, the platform which is used is internally is Lyniate Rhapsody.

Q4   How many people are in the Trust's digital integration team (employees responsible for integrating software, e.g. EPR, with other software)?

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A4   Within the Integration team there are currently two members of staff.

Q5   More broadly, how many people does the Trust employ who have some kind of a Digital, Data or Technology (DDaT) role?

A5   Because some departments have their own system asset owners and this is part of a wider role (not digital specific, so in the form of shadow IT) we are unable to ascertain accurately this information, however we can state:
We have 138 Asset owners and 70 Asset administrators, with 384 Digital Advocates in our network.
 For IMT we have 139 staff and 12 staff employed on specific projects.

(This excludes DSP and health records but does include telecoms and Pathology.)

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

Rachel Montinaro
Data Security and Protection Manager - Records