



Ref: FOIA Reference 2020/21-415

Date: 27<sup>th</sup> December 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 21<sup>st</sup> December 2020 requesting information under the Freedom of Information Act (2000) regarding agencies.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in questions 1 and 2 (profession of staff they placed, the type of placement and temporary, contract or permanent) is not held centrally, but may be recorded in individual departmental records. In order to confirm whether this information is held we would therefore have to individually access all individual departmental records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual departmental records and then extracting relevant information would take longer than the 18 hours allowed for.

In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: oppressive burden on the authority

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to just the questions that we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Regarding the reason for contacting you - I would like to utilise the freedom of information act to receive the following information:**

**1. The most recent list of all the Framework approved Recruitment Agencies the NHS has used/uses for the supply of all types of staff since January 2019 - date.**

- **Please Include:**
- **The Agency Name & Location**

- **The profession of staff they placed:**  
E.g., Nurses, Doctors, Allied Health, Non-Medical Non-Clinical
- **The type of placement:**  
E.g., Temporary, Contract or Permanent

A1 Please see below: We are unable to provide any further information, regarding location of the agencies.

Section 12 and 14 exemptions have been placed regarding: profession of staff they placed, the type of placement and Temporary, Contract or Permanent, for details please see above.

Allied Health professionals & Health Science Services (via National Clinic Staffing Framework CRE00125)

- Maxxima/Labmed

#### **Medical Locums Agency Staffing (via HealthTrust Europe Framework Agreement)**

- Accident & Emergency Agency
- HCL Doctors
- Interact Medical
- Medacs Healthcare Plc.
- Athona
- The Locum Consultancy
- Doctors On Call
- NC Healthcare
- First Medical Staffing Solutions
- Emergency Department Staffing Limited
- Holt Doctors
- Total Assist Recruitment

#### **Nursing Staffing Master Vendor**

- Acton Banks
- AMG
- Arcadia
- Care Providers
- Carestaff
- Destiny
- Hays
- HCL Nursing
- ID Medical
- Mayday
- Medical Professional
- Medicspro
- Meridian
- MSI Recruitment
- Service Care
- Servoca
- Team 24
- The Flame Lily
- Career Healthcare

- Medicare
- PRN People
- DRC Locums
- Imperial
- Bluestones
- Focus Med
- Green Staff
- Grosvenor Nursing
- Keystone
- Manor Base
- Mayfair
- Plan B
- Precedo
- PRN People
- Your world
- TTM

**Q2 The most recent list of all the Off-Framework Recruitment Agencies the NHS has used/uses for the supply of all types of staff since January 2019 - date.**

**Please Include:**

- **The Agency Name & Location**
- **The profession of staff they placed:  
E.g., Nurses, Doctors, Allied Health, Non-Medical Non-Clinical.**
- **The type of placement:  
E.g., Temporary, Contract or Permanent**

**A2** The current list is as follows please note that the majority of the following agencies have not provided any staff to UHNM and will be reviewed in 2021. We are unable to provide any further information, regarding location of the agencies.

Section 12 and 14 exemptions have been placed regarding: profession of staff they placed, the type of placement and Temporary, Contract or Permanent, for details please see above.

- Bluestones
- CPW Resourcing t/a Healthcare Professionals
- Day Webster Ltd
- ID Medical Ltd
- Interact Medical Ltd
- JP Medicals Recruitment Ltd
- Medilink
- Meridian Business Support Ltd
- Mofor Solutions Ltd
- MSI Recruitment Ltd
- MSL Recruitment Ltd
- MSL Healthcare

- Next Step Nursing Ltd
- NISI Enterprises Ltd
- Positive Mental Health Ltd
- Pulse Healthcare Ltd
- Service Care Solutions Ltd
- The Placement Group Healthcare
- TXM Healthcare Ltd
- Your World Recruitment Ltd

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.



University Hospitals  
of North Midlands  
NHS Trust

Yours,

Jean Lehnert  
**Data, Security & Protection Manager**