



Ref: FOIA Reference 2019/20-551

Date: 13<sup>th</sup> January 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 20<sup>th</sup> December 2019 requesting information under the Freedom of Information Act (2000) regarding disposable paper towels.

On the same day we contacted you via email as we required a time frame in order to collate the information.

You replied via email the following:

*"The time period I would like information on is 01/01/2018 to 31/12/2018."*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 In your specific location, how much is spent per year on the following:**

- **Disposable paper towels for washrooms**
- **Non-recyclable waste collection**
- **Washroom repairs**
- **Unblocking of drains and water pipes**

A1 Please see below:

The spend for the hand towels for UHNM for January 2018 – December 2018	£751,629.92 (excluding vat)
Non-recyclable waste collection	Non-recyclable waste collection and disposal is estimated at £1.3M including VAT. This is based on a combination of general waste, clinical waste (including sharps) <u>BUT</u> excluding the non-strategic services such as shredding and skip hire.
Washroom repairs	UHNM is unable to break down to specific repairs as they form part of the whole maintenance budget
Unblocking of drains and water pipes	

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

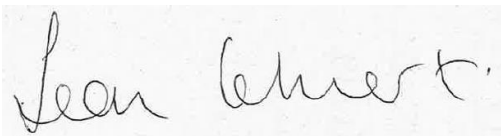
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**