



Ref: FOIA Reference 2024/25-700

Date: 28<sup>th</sup> January 2025

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear Sir/Madam

I am writing to acknowledge receipt of your email 15th January 2025 requesting information under the Freedom of Information Act (2000) regarding virtual wards

**Q1 I'd like to request the following records under the FOI act.**

**Virtual wards**

**The total number of virtual ward beds you had open as of 15 January 2025**

A1 The total number of virtual ward beds we had open as of 15 January 2025 was 175.

**Q2 The total number of VW beds, broken down by the different specialties served by those virtual wards**

A2 Please see below.

Ward	Number Open Beds
Acute General Medicine & Frailty Royal Stoke Hospital	35
Acute General Medicine & Frailty County Hospital	10
High Intensity Frailty Sub Acute VW	100
COPD VW	30

**Q3 The beds occupancy rate as of 15 January 2025, broken down by specialty**

A3 Please see below.

Ward	Occupancy %
Acute General Medicine & Frailty Royal Stoke Hospital	54.29%
Acute General Medicine & Frailty County Hospital	40%

Ward	Occupancy %
High Intensity Frailty Sub Acute VW	73%
COPD VW	76.67%

**Q4 Patient initiated follow-up**  
**A list of the specialities for which you offer patient-initiated follow-up**

A4 Please see below.

100 General Surgery	316 Clinical Immunology
103 Breast Surgery	303 Clinical Haematology
104 Colorectal Surgery	301 Gastroenterology
105 Hepatobiliary & Pancreatic Surgery	302 Endocrinology
106 Upper Gastrointestinal Surgery	307 Diabetic Medicine
107 Vascular Surgery	340 Respiratory Medicine
101 Urology	350 Infectious Diseases
120 ENT	430 Geriatric Medicine
840 Audiology	321 Paediatric Cardiology
130 Ophthalmology	223 Paediatric Epilepsy
160 Plastic Surgery	240 Paediatric Palliative Medicine Service
171 Paediatric Surgery	251 Paediatric Gastroenterology
191 Pain Management	252 Paediatric Endocrinology
330 Dermatology	253 Paediatric Clinical Haematology
144 Maxillo-Facial Surgery	255 Paediatric Clinical Immunology And Allergy
110 Trauma & Orthopaedics	256 Paediatric Infectious Diseases
214 Paediatric Trauma And Orthopaedics	258 Paediatric Respiratory Medicine
108 Spinal Surgery Service	260 Paediatric Medical Oncology
150 Neurosurgery	263 Paediatric Diabetic Medicine
315 Palliative Medicine	290 Community Paediatrics
320 Cardiology	420 Paediatrics
400 Neurology	422 Neonatology
218 Paediatric Neurosurgery	421 Paediatric Neurology
800 Clinical Oncology	502 Gynaecology
650 Physiotherapy	503 Gynaecological Oncology
651 Occupational Therapy	560 Midwife Episode
317 Allergy	654 Dietetics

**Q5 The proportion of outpatient attendances discharged to PIFU pathways, as of 15 January 2025 (or the most recent data point – please specify the date if different from 15/1/25).**

A5 As at December 2024 the proportion of outpatient attendances discharged to PIFU pathways was 5.3%. The percentage provided is based on the national measure 'Discharged or Moved to a PIFU pathway'.

**Q6 The names of each technology supplier and the product used by the trust to run its PIFU pathways**

A6 The Trust uses Careflow EPR, provided by System C to run its PIFU pathways. There are also specialty-specific arrangements for contacting specialties, for example phone calls to administrative / medical secretaries.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries relating to the response please contact my office

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,





**University Hospitals  
of North Midlands**  
NHS Trust

**Leah Carlisle**  
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