



Ref: FOIA Reference 2018/19-564

Date: 8th January 2019

Dear

I am writing in response to your email dated 27th December 2018 requesting information under the Freedom of Information Act (2000) regarding delays in transfer of care (DTC) and missed targets fines.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please could you provide me with the following information?

1) What is the name of?

- a) Your Trust**
- b) The hospitals run by your Trust**

A1 Please see below:

a) Your Trust	University Hospitals of North Midlands NHS Trust (UHNM)
b) The hospitals run by your Trust	Royal Stoke University Hospital, and County Hospital (Stafford).

Q2 What is the longest time (in days) one patient has remained in a bed at your Trust due to delays in transfer of care (DTC) from October 2016 to October 2018?

A2 48 days

Q3 What were the age of the patient (from question 2) and the reason for delay?

A3 We are unable to provide the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low number involved, and would breach the Trusts obligations under Data Protection Act 2018. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the FOI Act. *Personal information*

Q4 How much money has your Trust been fined or had withdrawn/withheld for not meeting the percentage target for A&E waiting time (4 hours) in the following financial years: (If possible please breakdown by quarters, if not just give the whole sum for that period)

- a) 2017/2018
- b) so far 2018

A4 Please see below:

- a) 2017/2018 = £979k
- b) 2018 (Months 1- 6) = £440k

Q5 How much money has your Trust been fined or had withdrawn/withheld for not meeting the percentage target for referral to treatment time of 18 weeks for patients in the following financial years: (If possible please breakdown by quarters, if not just give the whole sum for that period)

- a) 2017/2018
- b) so far 2018

A5 Please see below:

- a) 2017/2018 = £7,944k
- b) 2018 (Months 1- 6) = £4,205k

Q6 How much money has your Trust been fined or had withdrawn/withheld for not meeting the 15 minute target of handing over a patient from an ambulance to your hospital in the following financial years: (If possible please breakdown by quarters, if not just give the whole sum for that period)

- a) 2017/2018
- b) so far 2018

A6 Please see below:

- a) 2017/2018 = Zero
- b) 2018 (Months 1- 6) = Zero

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance