



Ref: FOIA Reference 2022/23-525

Date: 6th January 2023

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 15th December 2022 requesting information under the Freedom of Information Act (2000) regarding Electronic Patient Record / Electronic Health Record systems.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 In our interests of understanding and supporting NHS Trusts in relation to their Electronic Patient Record / Electronic Health Record systems, we are currently updating our records.

To support with this can you please complete the below fields with your Trust's current information:

- **System type – EPR**
- **Current EPR / EHR supplier name:**
- **Current EPR / EHR system name:**
- **Date Current EPR / EHR system installed:**
- **Current EPR / EHR system's contract expiration:**
- **Is this contract annually renewed? – Yes / No**
- **Do you currently have plans to replace this EPR system? – Yes / No**
- **Are you currently out to tender to replace this EPR system? – Yes / No**
- **If you have recently awarded a new EPR / EHR replacement supplier and system, what is the new supplier and system and when is the current planned go-live date please:**
 - **Is your current or future EPR contract in a joint-partnership with any other NHS Trust? If yes, which Trust(s):**

System definition: Electronic Patient Record (EPR) – An electronic patient / health record is a digital version of a patient's paper chart.

A1 See below:

System type – EPR

- Current EPR / EHR supplier name: = SystemC
- Current EPR / EHR system name: = Careflow (Electronic patient record includes master patient index, Emergency Department, Outpatient clinics and appointments, Order Communications and Results Reporting, Vitalpac Electronic Observations, Bluespier Theatres, Inpatient Ward admissions, transfers and discharges)
 - Date Current EPR / EHR system installed: = 1st October 2012 (at County site, implemented Royal Stoke 31st January 2018)
 - Current EPR / EHR system's contract expiration: = 30th September 2023
 - Is this contract annually renewed? = Yes
 - Do you currently have plans to replace this EPR system? = No
 - Are you currently out to tender to replace this EPR system? = No
 - If you have recently awarded a new EPR / EHR replacement supplier and system, what is the new supplier and system and when is the current planned go-live date please:= not applicable
 - Is your current or future EPR contract in a joint-partnership with any other NHS Trust? If yes, which Trust(s): = Midlands Partnership Foundation Trust are users of our current EPR system to support patient flow across the local health economy

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.


Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Leah Carlisle
Head of Data, Security & Protection/ Data Protection Officer