



Ref: FOIA Reference 2021/22-179

Date: 23rd July 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 23rd June 2021 (received into our office 24th June) requesting information under the Freedom of Information Act (2000) regarding Digital Dictation

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We are currently updating data on your Trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

- **System type - Digital dictation**
- **Supplier name -**
- **System name -**
- **Date installed -**
- **Contract expiration -**
- **Notes -**

A1 A1 See below:

- Supplier name - Winscribe
- System name – as above
- Date installed – August 2019
- Contract expiration - March 2022

- Supplier name - MedisecTrust
- System name – as above
- Date installed – August 2019
- Contract expiration - March 2022

Q2 System type - Voice Recognition

- **Supplier name -**
- **System name -**
- **Date installed -**
- **Contract expiration -**

- **Notes –**

A2 See below:

- Supplier name - 3MM*Modal
- System name – Fluency Direct
- Date installed – August 2019
- Contract expiration - March 2022

- Supplier name - Siemens
- System name – Dragon NaturallySpeaking
- Date installed – 2008
- Contract expiration - 2038 (Siemens are contracted supplier, however, the solution may change)

Pathology use

- Supplier name - VoicePower
- System name – Nuance Dragon Medical Practice Edition
- Date installed – 2020
- Contract expiration - 2022

Q3 If applicable,

- **Can you let us know who supplies your digital dictation hardware devices?**
- **How many digital dictation devices does your Trust have?**
- **When was the procurement date of the digital dictation devices?**

System definitions:

Digital Dictation - Device used to record audio and share recordings digitally.

Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

A3 Phillips handheld speechmikes (various models) used across the site circa 500 but accurate numbers not available as departments responsible for purchasing own devices outside of a project implementation. The latest bulk purchase of speechmikes was in August 2019. Speech mikes already available. We are phasing out the use of Winscribe dictation in favour of speech recognition and FD links to our current dictation/letter administration system..

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

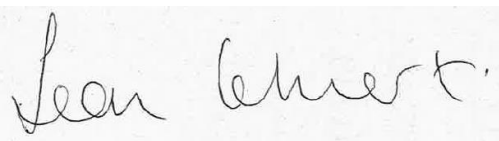
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager