



Ref: FOIA Reference 2024/25-357

Date: 4th September 2024

Email foi@uhnm.nhs.uk

Dear Sir/Madam

I am writing to acknowledge receipt of your email dated 28th August 2024 requesting information under the Freedom of Information Act (2000) regarding private security

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I'm requesting information under the FOI act. If this is data held by yourselves, I'd appreciate being provided with it in the 20 day timeframe.

How much money was spent by your Trust on private security for the protection of staff in the following years?

**2018 -
2019 -
2020 -
2021 -
2022 -
2023 -**

A1 Security at Royal Stoke is provided under the PFI contract; payment is made for all services provided collectively and therefore costs for this service cannot be extrapolated.

County Hospital has an inhouse service and therefore £0 costs for private security provision

Q2 How many attacks were recorded on members hospital/ambulance staff by non-hospital staff in the same years?

**2018 -
2019 -
2020 -
2021 -
2022 -
2023 -**

A2 Total number of assaults (physical and verbal)

2018: 458
2019: 439
2020: 582
2021: 520
2022: 875
2023: 1545

Q3 If recorded, what was the nature of these incidents (verbal/physical/racial etc)?

2018 -
2019 -
2020 -
2021 -
2022 -
2023 -

A3 See below:

	Physical	Verbal
2018	172	286
2019	175	264
2020	269	313
2021	260	260
2022	242	633
2023	363	1182

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records