

Ref: FOIA Reference 2019/20-362

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 14th October 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 23rd September 2019 requesting information under the Freedom of Information Act (2000) regarding Theatre and CSSD Processes.

On 30th September 2019 we contacted you as we required a timeframe for the information and clarity on which of our hospital sites you were referring to?

On the same day you replied via email the following:

"The past 12 months would be ideal."

We replied via email thanking you and also asking that you respond to which of the Trust sites you required the information for.

You replied via email with the following:

"The Royal Stoke please"

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Does anyone have an active measure of the time from 'close of procedure to reprocessing (wash). If so, could you provide a rough average / max time delay (finger in the air is fine)

A1 Information not held

Q2 Does anyone have an active measure of the time from 'CSSD arrival to reprocessing (wash). If so, could you provide a rough average / max time delay (finger in the air is fine)

A2 Information not held

Q3 Is your unit 24:7?

A3 Please see below:

- Royal Stoke University Hospital =Yes
- County Hospital (Stafford) =No

- Q4 Do your logistics between theatre and CSSD stop overnight? If so, for roughly what duration do they do so?**
- A4 Royal Stoke site stop the collections from 10pm but will collect as requested by the emergency team. At County Hospital collections stop at 9pm but would collect later if a theatre happened to still be working.
- Q5 Do your logistics between theatre and CSSD stop over the weekend period? If so, for roughly what duration do they do so?**
- A5 Royal Stoke site stops from 8pm Saturday to 8am Sunday and then 11.30pm Sunday to 6am Monday. There is an on call service during these hours (as requested.) County Hospital stops collections 4pm Saturday to 10am Sunday, then at 6pm Sunday to 7am Monday.
- Q6 Roughly, what proportion of times would you say the washroom is cleared of instrument trays at the point when washrooms close (overnight or weekend). An approximate percentage is fine.**
- A6 Information not held
- Q7 If your logistics stop, do you utilize any pre-treatment at this stage to prevent drying?**
- A7 Both sites use a spray
- Q8 If your logistics stop, do you use any products (or simple bags) to retain moisture at this stage to prevent drying?**
- A8 As answer 7
- Q9 On arrival at sterile services, do you apply any cleaning agents to aid soil removal, prior to any pre-clean activity?**
- A9 As answer 7

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

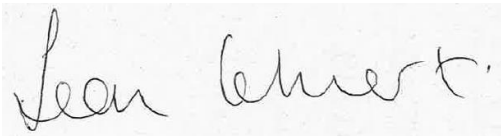
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager