

**Royal Stoke University Hospital** 

**Quality, Safety and Compliance Department** 

Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 4th July 2018

Ref: FOIA Reference 2018/19-148

Tel: 01782 676474 Email foi@uhnm.nhs.uk

## Dear

I am writing in response to your email dated 12<sup>th</sup> June 2018 requesting information under the Freedom of Information Act (2000) regarding Business Intelligence.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to make an FOI request for the following information about the Business Intelligence solution used in your trust and an approximate spend on this.

Please find attached a word document with the information requested.

A1 Please refer to the attached document that you supplied

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any gueries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are



still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Mojgan Casillas

**Interim Information Governance Manager**