



Ref: FOIA Reference 2023/24-423

Date: 13th October 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 3rd October 2023 requesting information under the Freedom of Information Act (2000) regarding insourcing.

Under section 8(1) of the FOI Act, requestors are required to provide a full name in order to make a request valid. The Information Commissioner states that a "title and/or first name with surname satisfies the requirement for provision of a real name, as does the use by a female applicant of her maiden name". Therefore, in order to proceed with your request can you please supply us with a valid name. Once we have received this we will continue to process your request. If we do not hear from you within the next two months we will assume you no longer require this information and will close your request.

On the same day you replied with your name

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to make a formal request for information under the Freedom of Information Act 2000. I am seeking information related to the clinical insourcing companies that the your Trust currently uses, the services provided by these companies, the expenditure on each service with each supplier during the previous financial year, and the expiry dates of the contracts or agreements with each supplier.

To assist you in processing this request, please find below the specific details of the information I am seeking:

1. The names of the clinical insourcing companies or suppliers currently engaged by your Trust.

A1 See below:

18 Week Support Ltd
Hassan Diagnostics Ltd
ICS Operations Ltd (trading as Xyla Diagnostics)
Mediservices Ltd
North Staffordshire GP Federation

Q2 For each clinical insourcing company or supplier, please provide details of the specific services they are contracted to provide to the Trust.

A2 See below:

18 Week Support Ltd	Insourcing of Skin Cancer Treatment
	Insourced Endoscopy
Hassan Diagnostics Ltd	Insourcing of Ultrasound Outpatient diagnostic examinations
ICS Operations Ltd (trading as Xyla Diagnostics)	In sourced cardiograms reporting
Mediservices Ltd	Insourced Neuro Physiology Tests
North Staffordshire GP Federation	Enhanced Primary Care Service
	Senior in Front Triage (SIFT) at RSUH A&E & GP Front Door Provision at County A&E
	Clinical triage Service for Staffordshire ICS Covid Medicines Delivery unit.

Q3 The total expenditure made by your Trust with each clinical insourcing company or supplier for each service during the previous financial year ending March 2023.

A3 See below:

01/04/2023 to 31/03/2023		
18 Week Support Ltd	Insourcing of Skin Cancer Treatment	£555,548 no Vat
	Insourced Endoscopy	£1,420,000 no Vat
Hassan Diagnostics Ltd (started 10/05/2023)	Insourcing of Ultrasound Outpatient diagnostic examinations	No Contract in place during 2022/23 Fin Year
ICS Operations Ltd (trading as Xyla Diagnostics)	In sourced cardiograms reporting	£40,000 no Vat
Mediservices Ltd	Insourced Neuro Physiology Tests	£93,250 no vat
North Staffordshire GP Federation	Enhanced Primary Care Service	£638,352 no Vat
	Senior in Front Triage (SIFT) at RSUH A&E & GP Front Door Provision at County A&E	£350,520 no Vat
	Clinical triage Service for Staffordshire ICS Covid Medicines Delivery unit.	£285,000 no Vat

Q4 The expiry date of each contract or agreement that your Trust has with each clinical insourcing company or supplier for the services in question.

A4 See below:

18 Weeks Support - Insourcing of Skin Cancer Treatment	29/10/2023
18 Weeks Support Ltd - Insourced Endoscopy	30/11/2023
Hassan Diagnostics - Insourcing of Ultrasound Outpatient diagnostic examinations	31/03/2023
Xyla Diagnostics Insourced cardiograms reporting	31/12/2023 (Contract is for a fixed no of scans)
Mediservices - Insourced Neuro Physiology Tests	31/12/2023
North Staffordshire G P Federation - Enhanced Primary Care Service	31/05/2024
North Staffordshire G P Federation - Senior in Front Triage (SIFT) at RSUH A&E & GP Front Door Provision at County A&E	31/10/2023
North Staffordshire G P Federation - Clinical triage Service for Staffordshire ICS Covid Medicines Delivery unit.	31/10/2023

Q5 The specific framework/contracting method used to procure the insourcing services used

A5 See below:

	Insourcing of Skin Cancer Treatment	NHS Shared Business Services Insourcing of Clinical Support Services Ref SBS10203
18 Week Support Ltd	Insourced Endoscopy	NHS Shared Business Services Insourcing of Clinical Support Services Ref SBS10203
Hassan Diagnostics Ltd	Insourcing of Ultrasound Outpatient diagnostic examinations	Local arrangement

ICS Operations Ltd (trading as Xyla Diagnostics)	In sourced cardiograms reporting	NHS Shared Business Services Insourcing of Clinical Support Services Ref SBS10203
Mediservices Ltd	Insourced Neuro Physiology Tests	NOE CPC / Crown Commercial Service Framework RM6276
North Staffordshire GP Federation	Enhanced Primary Care Service	NOE CPC / Crown Commercial Service Framework RM6276
	Senior in Front Triage (SIFT) at RSUH A&E & GP Front Door Provision at County A&E	NOE CPC / Crown Commercial Service Framework RM6276
	Clinical triage Service for Staffordshire ICS Covid Medicines Delivery unit.	Local arrangement

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records