



PROUD TO CARE

REVIEW OF THE YEAR
2018/19



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Proud to Care

A patient is the most important person in our hospital. They are not an interruption to our work, they are the purpose of it. They are not an outsider in our hospital, they are part of it. We are not doing them a favour by serving them, they are doing us a favour by giving us an opportunity to do so.

Foreword



It is no exaggeration to say that 2018/19 was possibly the busiest year ever experienced by our Trust with the demand for our services reaching record levels. Despite this, and the continuing constraints of the Financial Special Measures regime, we improved our performance whilst

keeping a focus on delivering great care.

This is testimony to the commitment of our staff and we can all be proud of our performance. Despite the difficult financial position of all providers in Stoke-on-Trent and Staffordshire, we invested £30m in capital projects including the installation of two new modern modular wards. This delivered an additional 64 beds and helped ensure an improved patient experience from admission to discharge. Despite the increased demand for our services our underlying efficiency rates improved by almost £30m. This wasn't easy and required engagement and action by many people. I am grateful to all of them.

Nationally the NHS struggled to cope with the volume of patients attending A&E and UHNM was one of the few Trusts to improve it's year on year performance. A&E remains a national problem but we continue to work closely with our partners across the local health economy to implement solutions to the problems of needing to attend our emergency department and the subsequent lengthy waits that inevitably arise.

We are all delighted with the arrival of our new CEO, Tracy Bullock. Tracy has made an impressive start and it is clear that she fully embraces the challenges facing us. We aim to deliver a financial break-even position this year whilst improving our clinical performance in all areas and Tracy is leading a new management team to deliver the changes required.

Our staff awards evening was an eye opener for me. It showcased the range of talents we have amongst us and I can be optimistic about the future of our Trust when surrounded by such enthusiastic people. I'm hoping that next year our awards evening will be even bigger!

David Wakefield, Chairman



Since joining the UHNM family in April 2019 I have been overwhelmed by the warm welcome I have received and have thoroughly enjoyed getting to know more about our services and the opportunities and challenges ahead. I am interested in the views of all patients, relatives

and staff and want our hospitals to be places where everyone feels welcome, respected and safe.

Quality, performance and finance are all equally important in the successful running of our hospitals but ultimately it is our staff who make the biggest difference to the experience of our patients. They all work exceptionally hard which is why their well-being as well as that of our patients will remain a major focus for us in the year ahead.

It's been lovely to see so many people giving money to the UHNM Charity in recognition of the amazing care that they have experienced at both County and Royal Stoke University Hospitals. We have been able to put this to very good use by buying the very latest equipment and enhancing services to make a tangible difference to those in our care. A big thank you to all our donors and fundraisers for their generosity.

I was very pleased that the skill, compassion and dedication of our wonderful staff was brilliantly highlighted in Channel 5's new series Critical Condition and am very much looking forward to the follow up series later in the year. A big thank you to everyone involved in this, as well as a special tribute to all the unsung heroes who do wonderful things every day that are never captured on camera. I would also like to say a big thank you to our volunteers who selflessly give their time, effort and energy to support us in providing a better experience for our patients.

Like David, I am looking forward to ensuring that in 2019/20 we continue to build on the strong foundations that have been put in place this year. Onwards and upwards!

Tracy Bullock, Chief Executive

Understanding UHNM

University Hospitals of North Midlands NHS Trust was formed in November 2014 following the integration of University Hospital of North Staffordshire NHS Trust and Mid Staffordshire NHS Foundation Trust. We have two hospitals, Royal Stoke University Hospital and County Hospital, and we are very proud of both.

We are a large, modern Trust in Staffordshire, providing services in state of the art facilities. We provide a full range of general hospital services for approximately 900,000 people locally in Staffordshire, South Cheshire and Shropshire. We employ around 11,000 members of staff and we provide specialised services for a population of three million, including neighbouring counties and North Wales.

We are one of the largest hospitals in the West Midlands and have one of the busiest Emergency Departments in the country, with an average of nearly 15,000 patients attending each month across both of our sites. Many emergency patients are brought to us from a wide area by both helicopter and land ambulance because of our Major Trauma Centre status; we are the specialist centre for the North Midlands and North Wales.

As a University Hospital, we work very closely with our partners at Keele and Staffordshire Universities and we are particularly proud of our medical school, which has an excellent reputation. We also have strong links with local schools and colleges. As a major teaching Trust, we hold a large portfolio of commercial research, which provides us with a source of income. Our research profile also enables us to attract and retain high quality staff.

Our specialised services include cancer diagnosis and treatment, cardiothoracic surgery, neurosurgery, renal and dialysis services, neonatal intensive care, paediatric intensive care, trauma, respiratory conditions, spinal

surgery, upper gastro-intestinal surgery, complex orthopaedic surgery and laparoscopic surgery.

We have a range of formal and informal mechanisms in place to facilitate effective working with key partners across the local economy. These include participation in partnership boards which bring together health, social care, independent and voluntary sector organisations across Staffordshire.

We help drive improvements across the wider health and care economy, through our leadership roles in the Staffordshire and Stoke-on-Trent Sustainability and Transformation Plan - Together We're Better.



Our Vision and Values

Our 2025 Vision was developed to set a clear direction for the organisation to become a world class centre of clinical and academic achievement and care. One in which our staff all work together with a common purpose to ensure patients receive the highest standard of care and the place in which the best people want to work.

To achieve the 2025 Vision we must respond to the changing requirements of the NHS as they emerge and operate in ever more challenging times. This means that we have to think further than the here and now and continue to look beyond the boundaries of our organisation for inspiration. Our involvement in the Staffordshire and Stoke-on-Trent Sustainability and Transformation Partnership is important in enabling us to move towards our vision and to become part of a sustainable and thriving health economy.



Our strategic objectives



Our values



www.uhnm.nhs.uk

University Hospitals of North Midlands

Our 2025 Vision

What we will deliver - our strategic objectives



Provide safe, effective, caring and responsive services

- Improved CQC ratings through implementation of our Care Excellence Framework
- Maintaining strong performance in relation to the Summary Hospital-level Mortality Indicator (SHMI)
- Positive Patient Led Assessment of the Care Environment (PLACE) annual inspections across UHNM



Achieve NHS constitutional patient access standards

- Improving pathways in and out of hospital
- Consistent implementation of best practice
- Provision of seven day services



Achieve excellence in employment, education, development and research

- Recruitment and retention of highly skilled staff & implementation of UHNM improvement methodology
- On-going development of specialist services
- Building our links with Staffordshire & Keele Universities



Lead strategic change within Staffordshire and beyond

- Increased income from NHS specialised commissioning services & elective care at County
- Leading role in the Staffordshire and Stoke-on-Trent STP
- Reduced number of medically fit for discharge patients in acute beds



Ensure efficient use of resources

- Year on year improvements in our finances
- Optimum use of our estate to support the services we deliver
- Digitalisation of clinical notes

How we will deliver this - our values



- We are a team
- We are appreciative
- We are inclusive



- We are supportive
- We are respectful
- We are friendly



- We communicate well
- We are organised
- We speak up



- We listen
- We learn
- We take responsibility



Renal unit celebrates 50 years of care

The service has been developed extensively over 50 years and now provides care for 850 dialysis and transplant patients, many in their own homes.

Raising awareness in migraine treatment

Our consultant Brendan Davies has played a leading roll in raising awareness of a new migraine treatment which could benefit millions of people in the UK.

Hero awards

Staff were recognised at The Sentinel's annual Our Heroes awards evening taking place in September 2019.

Major Trauma success

Since gaining Major Trauma status we have had some of the best survival rates in the country, serving a population of 3 million including North Wales.



Home grown talent in Radiotherapy

We have launched innovative and bespoke radiotherapy engineering degrees and an apprenticeship scheme which was awarded 'Best Large Apprenticeship Employer 2018'.

Immunology service achieves rare accreditation

UHNM's Immunology service has become one of only 10 nationwide to achieve the Quality in Primary Immunology Deficiency Services (QPIDS) accreditation



Modular wards

In January 2019 our fantastic new modular wards opened, following a £9 million capital investment

Health literacy awards

Our outpatients team at Royal Stoke were awarded 'Excellence' in the Health Literacy Friendly Award

Smart pacemakers

We have been at the forefront of the implementation of new 'smart' pacemakers, having performed the worlds first implant of its kind

Critical Condition

In March 2019 UHNM was the sole focus of a new documentary Critical Condition. Filmed at Royal Stoke University Hospital the programme showcased the relentless fast pace of the department's daily workload in a way never seen before on television.



Revolutionary liver cancer treatment

We have begun to offer revolutionary liver cancer treatment, using the newest technology available in the world

Excellence in research

Professor Murray Brunt, our professor of Clinical Oncology and Keele University presented findings from a national trial at the 60th Annual Meeting of the American Society for Radiation Oncology (ASTRO)

Our Performance in 2018/19 at a Glance

Our journey towards excellence continues. Here are some highlights:

			<p>Exceeded the national target rate of 95% for Harm Free Care, averaging at 97%</p>	
<p>2487 patients recruited to clinical research studies</p>		<p>Secured £9m capital investment for our new Modular Wards, opened in January 2019</p> 		<p>8,020 flu vaccinations given, our highest ever</p>

<p>Improved performance for patients with cancer, securing best in peer against 20 Trusts for our 62 day improvements</p>		<p>Welcomed the first cohort of nine Project SEARCH students, supporting internship placements within our Estates, Facilities and PFI Division.</p>
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<p>3% reduction in patient falls reported</p>	<p>Maintained some of the best survival rates in the Country for our Major Trauma Centre</p>		<p>Secured £1.2m NHS funding for digital technologies and treatments; we were one of seven locations nationwide.</p>

	<p>154 Apprentices have worked for us in a variety of clinical and non-clinical roles</p>	<p>Secured £1.2m NHS funding for digital technologies and treatments; we were one of seven locations nationwide.</p>
<p> 0 Hospital Acquired Pressure Sores</p>		<p>Improved performance against the 4 hour target in the Emergency, achieving 81.5% overall</p>

	<p>Achieved 78.9% against the Referral to Treatment (RTT) target</p>	<p>1110 Staff awarded through our Values Recognition Scheme</p>	<p><i>We love our values</i></p> 
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<p>CONNECTS</p> 	<p>Treated 932,925 patients</p>
<p>178 Staff participated in our Connects Leadership Programme</p>	<p>Proud to be called a Keele University Teaching Trust in the top 10 of every league table</p> 

2018/2019 at UHNM

Our key performance indicators are monitored every month by our Trust Board so we can ensure we are meeting the standards set for us.

We want to ensure that our patients receive a high standard of care and use a number of key indicators as measures for evaluating the quality of care and services we provide. These include patient falls, pressure ulcers, medication incidents, complaints and patient experience, infection prevention and mortality rates.

This year we have seen a significant reduction in falls resulting in harm when compared to 2017/18 and have eliminated all grade 4 hospital acquired pressure ulcers. There has also been a reduction in cases of CDiff and no MRSA cases reported.

During 2018/19 we have improved performance against the 95 per cent Accident & Emergency four-hour wait target compared to previous years. This has been the result of good health economy working across Staffordshire and Stoke-on-Trent which has developed a track and triage service at the A&E front door, supported by an Urgent Treatment Centre at Royal Stoke and a new

Acute Medical receiving Areas (AMRA) within the Emergency Department.

Between April 2018 to November 2018 we saw a steady reduction in the number of medically fit for discharge (MFFD) patients across both of our hospitals and UHNM are ranked sixth nationally for delivering the mandated reduction in long stay patients at February 2019.

Work continues on clinically led hospital wide flow redesign at both Royal Stoke University Hospital and County Hospital.

Other Planned Care constitutional standards have shown steady improvements during 2018/19 with Referral to Treatment (RTT) performance achieving an average of 80% delivery from October 2018 and this is set to continue during 2019/20.

Cancer performance has also improved with routine achievement of first new appointments secured within two weeks and more consistency in securing best in peer for 62 day performance compared to our 20 benchmarked NHS Trusts.



County Hospital

County Hospital staff achieve 'Platinum' award

Staff at County Hospital have achieved the 'Platinum' level award, the locally developed Care Excellence Framework (CEF) is a unique, integrated tool of measurement, clinical observations, patient and staff interviews, benchmarking and improvement.

It provides an internal accreditation system providing assurance from ward to board around the domains of caring, safety, effectiveness, responsive and well led. The framework provides an award system for each domain and an overall award for the ward/department based on evidence. The awards range through bronze, silver, gold and platinum.

Ward 1 and 8 received the platinum award in 2018. CEF awards were developed to help staff achieve and maintain high standards of care at UHNM. Wards are assessed every year and are graded from Bronze through to Platinum. Congratulations to all the staff involved in this amazing achievement!

"Thank-you" picture paints a thousand words

A patient has given an original artwork to the physiotherapy team at County Hospital in gratitude for the excellent care he received. Local artist Mr Frederick Phillips sustained a hand injury which stopped him painting but was moved to thank Occupational Therapist Karen Murray after she helped him to recover and return to his passion. The piece is now hanging in the waiting room of the therapies department.

Mr Phillips said: "I am so grateful for the great care I received as it has helped me to return to the work I love. I wanted to thank Karen personally but I also wanted to cheer up the waiting room in the therapy department as I really believe artwork can help to lift stress levels and improve environments."

Philippines nurse first at County Hospital to gain UK NMC registration



Rosie Castelltort is the first overseas nursing assistant working at County Hospital to gain her UK NMC nursing registration. Rosie was already fully qualified as a nurse in her home country of the Philippines, but has had to work through a rigorous transition process to become registered here. Thanks to her hard work and determination, she is now working as a fully qualified staff nurse. Rosie said: "Gaining my UK registration has been life-changing for me. It's been really hard work, but totally worth it, because now I can progress even further if I want to. I love nursing because it enables you to really make a difference in someone's life and it's lovely when patients appreciate the care you give."

Royal Stoke University Hospital

Paediatric organ donation referrals high

The Royal Stoke University Hospital site-based organ donation team received 100% referrals from the paediatric intensive care unit (PICU), resulting in a number of children now benefitting from donations. The team also recently recruited the highest number of donors in the West Midlands, helping over 60 people to receive a transplant. The 100% referral rate from PICU means that every child who is being considered for withdrawal of treatment has been referred to Organ Donation Services. Across adult and children's services, the team were able to retrieve a total of 94 organs in 2018/19.

Royal Stoke University Hospital hosted International Endoscopy Symposium

In September 2018, Royal Stoke's endoscopy team organised an international symposium supported by various national and local experts. Reflecting the importance of Endoscopic Ultrasound (EUS) in Endoscopic Cholangio-Pancreatography (ERCP), this year's symposium focussed on both the modalities.

Dr Srisha Hebbar, Co-Course Director, said: "Live feeds were streamed from Royal Stoke University Hospital, Asian Institute of Gastroenterology, Hyderabad and Humanitas Hospital, Milan. It was a very special year as we are celebrating 50 years of ERCP."

Revolutionary liver cancer treatment available at Royal Stoke University Hospital

The Trust has begun offering the Trans Arterial Chemoembolisation (TACE) Service as a potential method of treatment for those suffering from liver cancer, using the newest technology available in the world. Previously, patients wishing to have this revolutionary method of chemotherapy were required to travel to another regional centre over 50 miles away. Now, this treatment can be undertaken in Stoke-on-Trent. TACE involves the injection of a concentrated dose of chemotherapeutic agent material into

the patient's arteries. During the treatment, a catheter is inserted into the main blood vessel in the groin and passed along the artery to the main blood vessel that carries blood to the liver. The treatment has a dual effect, both delivering the chemotherapy in a highly concentrated dose into the tumour and starving it of a blood supply. The treatment instantly starts treating the tumour without cuts or incisions.

Pioneering new coronary diagnostic technology HeartFlow is a new, non-invasive heart test that helps doctors identify blockages that limit blood flow and determine the best treatment going forward. The technology can be used by physicians who need more information than a standard CT scan can provide and helps to treat conditions such as atherosclerosis. Atherosclerosis is a potentially serious condition where arteries become clogged with fatty substances called plaques, or atheroma. The technology is available at Royal Stoke University Hospital.

UHNM's renal department celebrated its 50-year anniversary



The service was launched in 1968 and since then has been developed extensively and now provides care for 850 dialysis and transplant patients, many in their own homes. Patients coming into hospital are cared for in a bespoke and integrated kidney unit, haemodialysis unit and renal ward on the Royal Stoke site.

Staff Development and Wellbeing

We value all of our staff and the important part they play in our hospitals. We know that by investing and supporting them in their wellbeing and their development, we are rewarded with staff who do their very best for our patients.

A key role of our People and Organisational Development Team is to do just that, and during 2018/19 a number of wellbeing initiatives have been established. In May 2018 we introduced our 'Values Recognition Scheme', which allows staff to nominate a colleague to receive recognition and thanks for demonstrating our values in their role.

During 2018/19, we were delighted to award 1,110 members of staff from across the organisation with recognition through this scheme. It is designed to let our staff know that what they do makes a real difference and that they are appreciated.



Finances

At the beginning of the year, we had a planned deficit or financial gap of £44.8m.

Despite a very challenging winter, we saved more than £42.8m under our Cost Improvement Programme (CIP) which was an achievement we can be proud of. This is an endorsement of the controls and checks that have been put in place to make sure we are spending the money available to us in the best possible way for our patients. This also reflects a great deal of hard work from our staff and a culture change where we all take responsibility for our finances.

We ended the year with a £63.6m deficit so at first glance we've missed our target by some way, however this is mainly because we had to add on £21m of fines and penalties which related to both 2017/18 and 2018/19. Fines and penalties will not be an issue going forward because UHNM and our local Clinical Commissioning Groups have agreed a better way of working together.

The really good news is that our underlying performance was close to our plan and we expect to break-even in 2019/20, which would mean that for the first time in many years the income we receive and the income we spend will be exactly the same.

Over the last two years our financial position has improved by £26 million and our Quality Impact Assessment process which is headed up by our Chief Nurse and Medical Director has made sure this was done without any negative impact on the quality of care that we provide



Centre of Excellence - Celebrating our Staff and services

During 2018/19, our staff gained recognition, both internally and externally, for their efforts and expertise, showcasing the professionalism, quality and talent of our workforce. Here are the winners of the Trust's 'A Night Full of Stars' Awards



Employee of the Year
Janis Maginnis



UHNM Charity Award
Dr Indira Natarajan



Hospital Hero
Dr Amit Arora



Living Our Values Award
Sadie Clayton



Volunteer of the Year
David Thorley



Rising Star of the Year
Hannah Lees



Apprentice of the Year
Jason Dutton



Learner of the Year
Susan Thomson



Clinical Team of the Year - Acute Rehabilitation and Trauma Unit



Bright Idea Award
The Head and Neck Cancer Team



Wellbeing Initiative of the Year
Emergency Department



Research Culture
HCSE Working Group - Julie Norton, Alex Hart and Team



Non-Clinical Team of the Year
Fire Safety and Admin Team

A Centre of Excellence – Our Awards

Key to our 2015 Vision is to be a world class centre of clinical and academic achievement and care - where our staff work together to ensure our patients receive the highest standard of care and one where the best people want to work.

During 2018/2019 we've been doing just that and it has been fantastic to see how many awards have been received in recognition. Here are few of our achievements.



Health Service Journal (HSJ) Awards

We've had a fantastic year and were a regular feature at the Health Service Journal awards ceremonies including a HSJ Partnership Award win with Sodexo, and a HSJ Value Awards win with the Mechanical Thrombectomy team who walked away with the 'Specialist Service' award and the 'Improving the Value of Surgical Services' award. Dr Amit Arora, our Widening Participation team and Sodexo/UHNM were also finalists and the Widening Participation team were highly commended for their work around Staffordshire Whole Population Health.



Top 50 Healthcare Leaders

Consultant Anaesthetist and Clinical Fellow Vijay Jeganath received the Top 50 Healthcare Leaders Award at the 2018 Smart Health Conference in Dubai. The conference brought together more than 500 healthcare professionals from across the world with the mission of improving healthcare, by facilitating an open dialogue across the industries.



Inspiring the Biomedical Workforce

Katie Berger, Quality Manager and Training Lead for Pathology won a major UK award for her work to create a programme of support for staff development to delivering a new pathway to train as Biomedical Scientists.

Dedicated Service

Kath Barlow, Nursing Assistant was recognised for 21 years of service to endoscopy. Kath came runner up for the Ann Barson Award and was awarded a special trophy certificate by the Midland Gastroenterological Nurses Society (MGNS), which recognises commitment and innovation in the field.





Student of the Year

Lily Aston, who completed her training with us and now works in the Cancer Centre at Royal Stoke was presented with the Society of Radiographers Radiography Student of the Year Award at a ceremony in November 2018.

Getting it Right First Time

Our Stroke Team received recognition for the world class care they provide. The team were given plaudits from NHS England's 'Getting it Right First Time' lead for Stoke and were awarded our Chief Executive's Award too.

Sepsis

Our work on Sepsis was judged as the best at the Sepsis Unplugged 2018 conference, presented by Anna Durber, Sepsis Nurse.



2018 New Year's Honours

Lieutenant Colonel Simon Davies was awarded the Royal Red Cross as part of the 2018 New Years Honours. Simon is a major trauma nurse and an army reservist nursing officer.

Partnership in Clinical Practice

A partnership between industry and the UHNM Stroke Team was awarded for the prestigious Medilink 2019 Acute Care Award for changing clinical practice for the prevention of VTE, also known as deep vein thrombosis, in the acute stroke pathway. The award recognised our collaborative work with a UK based medical devices company.



Lymphoedema Success

Becky Elwell, Lymphoedema Advanced Nurse Practitioner and Team Leader won 'best poster presentation' at the 2018 British Lymphology Society Conference.

Excellence in Infection Prevention

Infection Prevention Nurse Jay Lennon was given the prestigious Marian Reed award. The award was presented at the end of a three month course where professionals from across the region came together to celebrate innovation and development in infection prevention. His presentation on his work with patients resistant to certain organisms saw him beat 22 other candidates to the accolade.



A Learning Organisation

Education

Ranked in the top 15 per cent of research active Trusts, we work in partnership with Keele University to deliver ground breaking studies that can help patients all over the world.

It is our vision to be a world class centre of clinical and academic achievement, where staff work together to ensure patients receive the highest standards of care and the best people want to come and learn, work and research. In order to achieve this, we need to develop a culture where people are enabled to thrive.

Our nursing assistants who represent approximately 40% of our total nursing workforce, continue to develop and grow. The Care Coach team at UHNM with support from the clinical divisions has continued to enhance the development of our Nursing Assistant work force to complete various certificates and courses, care certificates, Maths and English functional skills, higher apprentice foundation degree Assistant Practitioner, Trainee Nursing Associates (who on qualification will be registered with the Nursing and Midwifery council.)



Our Nursing and Midwifery team share a passion and commitment to support the next generation of nurses, midwives and nursing assistants. This year has welcomed over 150 newly qualified registrar nurses and midwives. Commitment to support our local HEI Keele and Staffordshire with clinical placements to continue to thrive and expand. The last year has seen over 54976 days of placement being completed by students. We have also seen a rise in elective placements where students from HEI's across England have represented experiences at the Trust.

Nursing and midwifery at Keele is also ranked No.1 in the UK for student satisfaction, with an impressive score of 98%, and received 97% for student satisfaction with teaching.

Keele offers both degree and master level pre-reg programmes and CPD modules for registrants to continue to learn and progress within the industry.

Staffordshire University also offers degree level pre-reg programmes and CPD modules.

Staffordshire University has climbed seven places in the Guardian University League Tables, and have been accredited TEF Gold. taking it to its best ever position. The University has made great strides in the last two years investing in the student experience, which is having a positive impact on student satisfaction and performance.

Both Keele and Staffordshire universities have been our partners in the development of the trainee nursing associates.

Leading in Research

A core part of the NHS is creating a culture of innovation and giving patients the opportunity to get involved in all aspects of research.

Our Research and Innovation Department strives to provide high quality, pioneering research at every stage of patient care and during 2018/19 2,487 patients were recruited into studies led by internationally renowned researchers here at UHNM in a variety of areas including stroke, cancer, neurology, radiography and respiratory medicine. Research nurses and midwives work alongside clinicians, multidisciplinary teams and support services to identify potential research participants, discuss trials with patients and provide care throughout the studies. Ranked in the top 15 per cent of research active Trusts, we work in partnership with Keele University to deliver ground breaking studies that can help patients all over the world.

Professor Murray Brunt, Professor of Clinical Oncology at Keele University and UHNM, has presented findings from a national trial at the 60th Annual Meeting of the American Society for Radiation Oncology (ASTRO).

Long term results from a study presented by a Professor from Keele University have shown that women who received radiotherapy for early-stage breast cancer in fewer, larger doses experienced similarly low rates of late-onset side-effects as those receiving conventional treatment. The results from the study indicate that treatments involving fewer hospital visits can be employed without increasing the risk of long-term side effects.



UHNM Charity

UHNM Charity makes things better for patients, their families and the staff who care for them, by funding state of the art equipment, new facilities, innovative research and all the important extras that make care so special.

Naomi Duggan, Director of Communications and Charity at UHNM said, "A huge thank you to all those who supported UHNM Charity during 2018/19. Your fabulous fundraising and generous donations have raised over £1.7m which has enabled us to buy state-of-the-art medical equipment, and improve and enhance patient experience and comfort at both the Royal Stoke University Hospital and County Hospital in Stafford."

Gordon Banks Tribute

In February 2019 Gordon Banks died. He was a supporter of UHNM Charity for over 15 years and helped to help raise thousands for UHNM and in particular the Children's Wards. He frequently visited wards, departments and cheered up patients with his warmth and good humour. He will be greatly missed by not only the football community but all of us at UHNM.

Fundraisers

The Pheonix Keep Fit Group raised over £1,800 for our Neonatal Intensive Care Unit (NICU). Run by long-term supporter Ann Culley, the group meet every Friday at Newcastle-under-Lyme Methodist Church and have raised the money through keep fit classes, sponsored walks and selling knitted baby items.

A three-course dinner with champagne, casino games and live music were on the cards at the JPE Aggregates Grand Ball at the Birmingham Metropole Hotel in aid of the Cancer Centre at Royal Stoke. The event was organised by Stephanie Price whose father was a patient, and raised over £22,000.

After being diagnosed with Cervical Cancer following a routine smear test in December 2017, Emily Doyle from Penkhull held a charity evening to benefit patients cared for by Mr Redman and his team in the Gynaecological Cancer Department and raise awareness of the importance of smear tests. The event featured a 60-item raffle and raised £2,072.

Following the loss of both their babies, friends Hayley Sutcliffe and Gemma Plant, organised a fundraising ball at Vale Park in aid of the Forget-Me-Not Suite raising £3,246.

In July 2018, Acute Rehabilitation Trauma Unit (ARTU) Ward Sister Rachel Whitehouse led a team of over 40 colleagues, family and friends up Snowdon to raise £3,826 to fund new equipment and enhance patient care.

If you have been inspired to fundraise for the Charity visit www.uhnmcharity.org.uk for more information or call 01782 676444.





U·H·N·M
charity

Figures 2018/2019

Amount raised £1,663,120



Legacies
£1,011,567.60



Fundraising
£242,898.87



Donations
£364,307.18



**Grants
awarded**
£1,751,000

Grants Awarded

12 months Music and Arts Therapy for Children's Department

£20,000 towards cancer breath analysis research

£20,000 towards Fresh Hair Wig and Wellbeing Salon

1,000 Purple Bow packs for Palliative Care patients

70 wheelchairs for across UHNM

20 bedside recliner chairs for Maternity

University Hospitals of North Midlands NHS Trust
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