



Ref: FOIA Reference 2022/23-424

Date: 10<sup>th</sup> November 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 27th October 2022 requesting information under the Freedom of Information Act (2000) regarding car parking

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to submit a Freedom of Information request for data on hospital parking fines at University Hospitals of North Midlands NHS Trust.**

**The information I am requesting is as follows:**

**1. Are the car parks at your hospitals run by a third party company? If so, please can you confirm the name of the third party company?**

A1 See below:

At Royal Stoke the Trusts car parking is managed by APCOA Parking UK Ltd.  
At County it is managed by an in housed team

**Q2 How many parking fines were issued in your hospital car parks in the last financial year (6 April 2021- 5 April 2022)? If this data isn't yet available, please provide figures for the 2020-21 financial years.**

A2 See below:

At Royal Stoke 4,855 PCNs were issued  
At County, non-were issued

Note # of staff at each site: By headcount:

County = 1212

Stoke = 10252\* includes the smaller satellite locations

- At County there are 972 parking spaces in total and at Royal Stoke there are 3324 parking spaces in total, (2624, main site, 200 Thornburrow, 500 old RI). This is available from our ERIC published data which is in the public domain.

**Q3 Of the fines issued in your car parks in the 2021-22 financial year, how many of these fines were successfully appealed? And how many of these fines were written off? If this data isn't yet available, please provide figures for the 2020-21 financial year.**

A3 This data is not recorded

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals  
of North Midlands  
NHS Trust

*L Carlisle*

Leah Carlisle  
Head of Data, Security & Protection/ Data Protection Officer

