



Ref: FOIA Reference 2021/22-304

Date: 28th September 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 7th September (received into our office 8th September) 2021 requesting information under the Freedom of Information Act (2000) regarding Protocols and policies regarding the care of transgender people

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I'm writing on behalf of the healthcare provider GenderGP.

We're writing regarding the policies, protocols, and guidelines operated by each NHS Trust in relation to the care of transgender people.

We're aware that NHS England Specialised Commissioning is responsible for commissioning specialist gender identity services in England. However, we're interested in what guidelines are in place for the provision of transgender healthcare at primary and secondary care levels.

With this in mind, could you please provide the following?

1) Any equality and/or diversity policies you have in place for patients.

A1 See attached Trust policy: HR12 Equality, Diversity and Inclusion

Q2 Any equality and/or diversity policies you have in place for staff.

A2 As answer 1

Q3 Any guidelines, protocols, policies, or similar relating to care provision for transgender adults.

A3 See attached Trust policy: C64 transgender individuals

Q4 Any guidelines, protocols, policies, or similar relating to care provision for transgender children and adolescents.

A4 See attached Trust policy: C64 transgender individuals

Q5 Any guidelines, etc. relating to mental capacity and/or informed consent.

A5 See attached Trust policies: C67 Mental health Act policy, C61 Deprivation of Liberty Safeguards, C05 Patient Access and C43 Consent Policy

Q6 Any guidelines, etc. relating to shared care agreements and/or working with private services to facilitate treatment, particularly with regards to transgender healthcare.

We understand that this will be more or less relevant depending on the Trust, but please provide as much information as possible. I am happy to answer any questions you might have or provide further clarification.

A6 See attached Trust policy: C64 Supporting Transgender Individuals

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

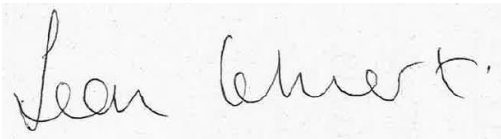
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager