



Ref: FOIA Reference 2022/23-200

Date: 5th August 2022

Email foi@uhnms.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 12th July 2022 requesting information under the Freedom of Information Act (2000) regarding systems

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

On the same day we replied with:

Under section 8(1) of the FOI Act, requestors are required to provide a full name in order to make a request valid. The Information Commissioner states that a "title and/or first name with surname satisfies the requirement for provision of a real name, as does the use by a female applicant of her maiden name". Therefore, in order to proceed with your request can you please supply us with a valid name?

You responded via email with your name

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNMS) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you provide information relating to the types of software (and suppliers) you may be using for?

- **FMS System**

- **Budgeting System**
- **Online procurement System**
- **Contract & Supplier Management Software**

In addition to this please include details relating to contract renewal dates and information regarding the support and maintenance of each product.

Please provide answers in the table below: (Also provided as an attached word doc)

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Cloud Solution? (Y/N)
Financial Management System							
Budgeting & Forecasting System							
Business Intelligence & Reporting system(s)							
Procurement system (Catalogues/marketplace)							
Supplier Invoice Processing							
Contract Management system							
Tender Management System							

A1 The £78k per annum is the license and annual hosting cost with Advanced.

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Cloud Solution? (Y/N)
Financial Management System	Advanced business solution	V6	Oct-25	Yes	234k	78k	y
Budgeting & Forecasting System	Advanced business solution	V6	Nov-25	Yes	Included above	Included above	y
Business Intelligence & Reporting system(s)							
Procurement system (Catalogues/marketplace)							
Supplier Invoice Processing	Advanced business solution	V6	Nov-25	Yes	Included above	Included above	y
Contract Management system							
Tender Management System							

Q2 Are any of the applications above provided through/part of a shared service?

A2 The Advanced business system solution is contract is via a shared service provider. East Lancashire Financial Services

Q3 In addition, could I please receive the overall software spend and non-pay spend from your organisation?

A3 The total non pay spend for the Trust in 2021/22 was £343m
Expenditure on software was £3,113,213

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

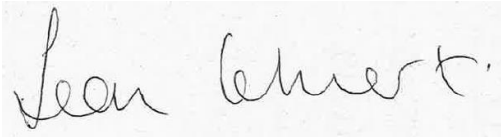
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager