



Ref: FOIA Reference 2022/23-511

Date: 2nd February 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 8th December 2022 requesting information under the Freedom of Information Act (2000) regarding hospital Trust wide major incidents and critical incidents.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 This request is in regard to acute Trust data, and we would like data from the last 5 years from today, the 8/12/22.

We want to request the data for hospital Trust wide major incidents and critical incidents at the hospital level

- **The reason for the incident**
- **The level of response to the incident**
- **The date it was declared and then withdrawn.**

We would also like to request the OPEL level at the hospital level for the last 5 years including the level, duration of level (start and end date) and the reason for the level.

A1 Please see below and attached (EMS Escalation Level but only from October 2018, we don't hold the reason for any change).

From 7th Jan 2022 – 24th Jan 2022

Internal critical incident due to high number of patients and low discharges over xmas / new year. System declared also

From 14th April 2022 – 24th April 2022

System critical incident declaration

From 17th August 2022 – 26th August 2022

Internal critical incident
High capacity low discharges

From 8th December 2022 – 13th December 2022

Critical incident
High capacity low discharges

From 29th December 2022 – 12th January 2023

Critical incident
High capacity low discharges

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals
of North Midlands
NHS Trust

L Carlisle

Leah Carlisle
Head of Data, Security & Protection/ Data Protection Officer

