

**Royal Stoke University Hospital** 

Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2024/25-704

Date: 20th February 2025

## Dear Sir/Madam

I am writing to acknowledge receipt of your email 15th January 2025 requesting information under the Freedom of Information Act (2000) regarding NHS Trust Incident Response Levels

Under the provisions of the Freedom of Information Act 2000, I am writing to request the following information. This information relates to the NHS England Emergency Preparedness, Resilience and Response Framework in general and section 7, "NHS incident response levels", in particular. I am requesting this information from the Trust rather than NHS England or the Integrated Care Board because I wish to know what information is held by the Trust.

For clarity I have enumerated the information I am requesting. If you do not hold some of this information then I ask you to confirm explicitly that you do not hold it.

## I request:

Any record held of the number of days the Trust was at Level 1 incident response level between June 2023 and May 2024 inclusive.

A1 Please refer to the table below.

date and time from	date and time to	type of incident	duration of incident hours	duration of incident days	RS or CH
June 23 - May 24					
19th October 2023 - 0830	20th October - 16.15	Critical Incident site capacity	31.75 hours	1 day 7 hours	both
31st October 2023 - 14.30	1st November - 17.10	Critical Incident site capacity	26.66 hours	1 day 2 hours	both
21st February 2024	21st February 2024	Business Continuity - Endoscopy	2 hours	< 1/2 day	RS
4th March 2024 - 1630	8th March 2024 - 0900	Business Continuity - Theatres	100.5 hours	4 days 4 hours	RS
14th April 2024 - 13.40	15th April 2024 - 17.16	Business Continuity - Network	27.6 hours	1 day 2 hours	both
18th April 2024 - 8pm	18th April 2024 - 11pm	MI Standby - Hazmat	3 hours	< 1/2 day	RS
30th January 2024 - 09.53	31st January 2024 - 09.15	Critical Incident site capacity	24 hours	1 day	both
13th February 2024 - 09.15	15th February 2024 - 13.30	Critical Incident site capacity	52.5 hours	2 days 4 hours	both
4th April 2024 - 09.32	5th April 2024 - 16.30	Critical Incident site capacity	31 hours	1 day 6 hours	both







- Q2 Any record held of the number of days the Trust was at Level 2 incident response level between June 2023 and May 2024 inclusive.
- A2 This question is not applicable as they were all declared as level 1 incidents
- Q3 Any record held of the number of days the Trust was at Level 3 incident response level between June 2023 and May 2024 inclusive
- A3 As answer 2

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries relating to the response please contact my office

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.







Yours,

Leah Carlisle

L Carlisle

Head of Data, Security & Protection and Health Records Data Protection Officer



