



Ref: FOIA Reference 2021/22-169

Date: 6th September 2021

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 18th June 2021 requesting information under the Freedom of Information Act (2000) regarding telecommunications

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Southern Communications Corporate Solutions (SCCS) sits on the following technology frameworks providing digital transformation solutions to Public Sector organisations:

- CCS RM3808
- CCT NHSx
- G-Cloud 12

We would like to contact the relevant person or department that can answer the following questions for us based on the Freedom of Information Act 2000. We believe that our portfolio of solutions could assist the Trust to enhance efficiency and deliver improved services to the public.

We really appreciate your response in advance.

Topic	Queries from SCCS	Hospital Response:
LAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	
WLAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	
WAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their	

	contract and tender response?	
Telephony	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	
Lines and calls – ISDN/SIP	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	
Pager Solutions	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response? When do you plan to replace your pagers with a Digital Solution?	

A1 See below:

Topic	Queries from SCCS	Hospital Response:
LAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	“Project Co is responsible for the delivery of Network and Communications (N&C) Services on the Royal Stoke site for the remainder of the life of the PFI contract (2044). They employ KCOM to deliver the service and fulfil their contractual obligations KCOM’s contract is due to expire in December 2021, however an 18 month contract extension to this date is being sought whilst a review of the N&C service is undertaken.
WLAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we	As above

	see a copy of their contract and tender response?	
WAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	Virgin Media - HSN / WAN / INTERNET, EXPIRES: 31st March 2022 See attached document
Telephony	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	“Project Co is responsible for the delivery of Network and Communications (N&C) Services on the Royal Stoke site for the remainder of the life of the PFI contract (2044). They employ KCOM to deliver the service and fulfil their contractual obligations KCOM’s contract is due to expire in December 2021, however an 18 month contract extension to this date is being sought whilst a review of the N&C service is undertaken.
Lines and calls – ISDN/SIP	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	X10 ISDN circuits which are provided by Vodafone. The support and maintenance contract runs from March to April each year.
Pager Solutions	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response? When do you plan to replace your pagers with a Digital Solution?	“Project Co is responsible for the delivery of Network and Communications (N&C) Services on the Royal Stoke site for the remainder of the life of the PFI contract (2044). They employ KCOM to deliver the service and fulfil their contractual obligations KCOM’s contract is due to expire in December 2021, however an 18 month contract extension to this date is being sought whilst a review of the N&C service is undertaken

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

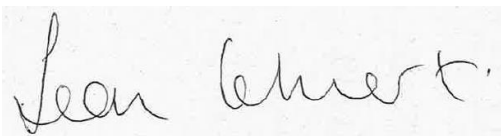
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager