



Ref: FOIA Reference 2024/25-505

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 22nd November 2024

Email foi@uhnm.nhs.uk

Dear Sir/ Madam

I am writing to acknowledge receipt of your email dated 28th October 2024 requesting information under the Freedom of Information Act (2000) agency

Q1 Please can you provide a response on the below:

Please confirm the name and email address of the relevant contact within the Trust who is responsible for agency hires for the following categories:

Facilities
Estates
Administrative / Clerical
Ambulance / Patient Transport

A1 County Hospital (CH) – Agency not used for Facilities, Estates or Administrative/Clerical

Royal Stoke University Hospital (RSUH) – Agency not used for Facilities, Estates or Administrative/Clerical

Agency has been used as an exception for Administrative/Clerical at RSUH during the past 12 months. Person to contact is Wiktoria.nowak@uhnm.nhs.uk

RSUH PFI – Information not held by the Trust

Procurement is responsible for instigating Agency workers. Steve Barnes/Jon Carter
Steve.barnes@uhnm.nhs.uk Jon.carter@uhnm.nhs.uk

Telecommunications admin and clerical (Royal Stoke ONLY) Julie Cadman
julie.cadman@uhnm.nhs.uk

Information not held for Ambulance / Patient Transport as these are external to UHNM

Q2 Please confirm whether the Trust utilises a 3rd party vendor or tech system for the hiring of the following agency staff categories. If so, please confirm the name of the vendor / tech provider:

**Facilities
Estates
Administrative / Clerical
Ambulance / Patient Transport**

A2 County Hospital (CH) – Agency not used in Facilities, Estates or Administrative/Clerical

Royal Stoke University Hospital (RSUH) – Agency not used in Facilities, Estates or Administrative/Clerical.

Agency has been used as an exception for Administrative/Clerical at RSUH during the past 12 months. This is provided by Adecco.

RSUH PFI – Information not held by the Trust

Telecommunications admin and clerical (Royal Stoke ONLY). We have used Adecco to provide agency staff

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer