

Ref: FOIA Reference 2019/20-569

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 15<sup>th</sup> January 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 6<sup>th</sup> January 2020 requesting information under the Freedom of Information Act (2000) regarding patients with dental problems at A and E departments.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 In the financial year 2018-19, how many patients presented at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems?**

**Of these:**

- a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?**
- b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.**
- c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+**
- d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?**

**A1** Please see below: please note that information prior to November 2017 is not held due to a new AE system being implemented.

We are unable to provide some of the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under Data Protection Act 2018. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the FOI Act. *Personal information*. However as the Trust is committed to openness and transparency we can band the numbers.

*This exemption is an absolute exemption and therefore no consideration of the public interest test is needed.*

|  |                                |         |         |         |             |
|--|--------------------------------|---------|---------|---------|-------------|
| a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?  |                                | 2017/18 | 2018/19 | 2019/20 | Grand Total |
|  | Attendances                    | 111     | 689     | 516     | 1316        |
| b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.                  |                                | 2017/18 | 2018/19 | 2019/20 | Grand Total |
|  | Attendances                    | 96      | 602     | 433     | 1131        |
| c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+ | Problem                        | 2017/18 | 2018/19 | 2019/20 |             |
|  | Dental abscess                 | 59      | 460     | 340     |             |
|  | Dental caries                  | 14      | 122     | 70      |             |
|  | Gingivitis / gingivostomatitis | 7       | 12      | 11      |             |
|  | Loose tooth                    | 14      | 42      | 35      |             |
|  | Tooth removed from socket      | 9       | 36      | 40      |             |
|  | Complicated tooth fracture     | <5      | <5      | <5      |             |
|  | Simple tooth fracture          | 6       | 14      | 18      |             |
|  | Age                            | 2017/18 | 2018/19 | 2019/20 |             |
|  | 0-9                            | 29      | 71      | 54      |             |
|  | 10-19                          | 12      | 66      | 38      |             |
|  | 20-29                          | 22      | 163     | 110     |             |
|  | 30-39                          | 11      | 126     | 93      |             |
|  | 40-49                          | 6       | 88      | 70      |             |
| 50-59  | 13                             | 90      | 64      |         |             |
| 60-69  | 10                             | 44      | 35      |         |             |
| 70-79  | <5                             | 26      | 34      |         |             |
| 80-89  | <5                             | 12      | 17      |         |             |
| 90+  | <5                             | <5      | <5      |         |             |
| d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?   | Information not held by UHNM   |         |         |         |             |

**Q2 Can we please get the figures above, but for the following financial years (separately):**

- 2014-15
- 2015-16
- 2016-17
- 2017-18
- 2019-20 to Jan 1<sup>st</sup> 2020.

A2 Please see Answer 1

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.



University Hospitals  
of North Midlands  
NHS Trust

Yours,

Jean Lehnert  
**Information Governance Manager**

