

Ref: FOIA Reference 2020/21-465

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 2nd February 2021

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 20th January 2021 requesting information under the Freedom of Information Act (2000) regarding mobile contracts.

Please note that some of our responses are as per our response reference 011-18

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please send me the following information with regards to the organisation's Mobile Phones contract. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider please split all the information including the annual average spend, number of users, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

A1 Please see below:

- Vodafone (Royal Stoke)
- 102 connections, contracted March 2020 to March 2022 average annual spend **£15,204.24** inc Vat
- 540 connections, contract August 2020 to August 2022 average annual spend **£51,401.76**
- Internal Contact Julie Cadman 01782 671033

- EE (County)
- 23 connections, 23 connections out of contract, annual spend **£1,858.80**
- Internal Contact Julie Cadman 01782 671033

Q2 Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.

A2 Please see below

- Vodafone (Royal Stoke)
- £44,822.66

- EE (County)
- £12,455.33 Vodafone (Royal Stoke)
- £44,822.66

- EE (County)
- £12,455.33

Q3 Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

A3 Please see below:

- Vodafone (Royal Stoke Main & Sub account)
- Voice and data – 385 connections
- Data only – 42 connections
- Voice only – 215 connections

- EE (County)
- Voice and data – 5 connections
- Voice only – 18 connections

Q4 Duration of the contract- please state if the contract also includes contract extensions for each provider.

A4 Vodafone (Royal Stoke)

Two parts to contract, main account runs to August 2022, sub account runs to March 2022

EE (County) = Out of contract

Q5 Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

A5 Contract start dates:

- Vodafone = start date August 2020 & March 2020
- EE = May 2014

Q6 Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

A6 Contract expiry dates:

- Vodafone August 2022
- EE – Rolling with a view to cease in 2021

Q7 Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

A7 May 2022.

Q8 The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

A8 John Cunningham: Divisional IT and Telecommunications Manager.
john.cunningham@uhnm.nhs.uk

Q9 If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

A9 Please refer to Q3 and Q8

Q10 Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

A10 The contract is still current until August 2022, at which time potentially we will be tendering through the RM1045 framework.

Q11 Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

A11 Please refer to Q6

Q12 If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

A12 Single tender

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance