Ref: FOIA Reference 2022/23-702

Date: 19th April 2023

Dear

I am writing to acknowledge receipt of your email dated 2nd March 2023 requesting information under the Freedom of Information Act (2000) regarding Menopause Clinics

On the same day we contacted you via email as we required a time frame

You replied via email with the following:
'*For the first three questions I would like the most recent figure that you have. Please make it clear in your response what date this figure is for.*'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1   I am writing to submit a Freedom of Information request on the topic of menopause clinics. Please can you answer the following?

Please provide me a list of menopause clinics that the Trust operates, including the address and postcode of the clinic.

A1   See below:

Weekly Clinics held every Tuesday
Royal Stoke Hospital, Newcastle Road, ST4 6QG

1 clinic once a month
County Hospital, Weston Road, Stafford, ST16 3SA

2 clinic slots every other week
County Hospital, Weston Road, Stafford, ST16 3SA

Q2   What is the mean waiting time between referral and appointment at a menopause clinic within the Trust area?

A2   See below:

Royal Stoke waiting time – 53 weeks from referral to appointment
County Hospital waiting time – 52 weeks from referral to appointment

Q3 **How many people are currently on the waiting list for a menopause clinic?**

A3 There is no waiting list for new menopause appointments as patients' book directly once the referral is received at UHNM via choose and book.

Q4 **How many referrals have there been to menopause clinics each year since 2018? Please split the data by calendar year**

A4 See below:

- 2018 - 347
- 2019 - 388
- 2020 - 138
- 2021 - 442
- 2022 - 694

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via
www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on
01782 671612.

Yours,

Rachel Montinaro
Data Security and Protection Manager - Records