



Ref: FOIA Reference 2024/25-548

Date: 4th December 2024

Email foi@uhn.nhs.uk

Dear Sir/Madam

I am writing in response to your email dated 11th November 2024 requesting information under the Freedom of Information Act (2000) regarding Mental health ambulance call outs.

Q1 What is the total number of mental health related callouts (CAD records) that the University Hospitals of North Midlands ambulance service have responded to over the last five years? I would like this information to be provided for each of the last five calendar years as follows: 2019, 2020, 2021, 2022, 2023.

A1 UHNM Patient Transport does not provide this type of service and therefore does not hold the relevant data and information.

This would be West Midlands Ambulance Service NHS Foundation Trust. foi@wmas.nhs.uk

Q2 Please could you also provide the proportion of total callouts that relate to mental health incidents (e.g. 40%).

A2 As answer 1

Q3 How many sections were made related to mental health incidents in the last five calendar years?

A3 UHNM is not a mental Health Trust

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer