

Ref: FOIA Reference 2020/21-490

Date: 2<sup>nd</sup> February 2021

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 28<sup>th</sup> January 2021 (received into our office 29<sup>th</sup> January) requesting information under the Freedom of Information Act (2000) regarding pagers.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Can you please supply the following information?**

**Are pagers/bleeps used for communication within your Trust?**

A1 Yes

**Q2 Approximately how many pagers/bleeps does the Trust use?**

A2 See below:

- Approximately 1,170 Page One Pagers
- Approximately 580 Bleeps Royal Stoke Site
- Approximately 200 Bleeps County Site

**Q3 Who currently supplies the pager/critical bleep solutions in the Trust?**

A3 Page One and Stanley Blick

**Q4 What are the pager/bleep contract renewal dates?**

A4 See below:

- Page One = May 2021
- Stanley Blick (County) = Rolling Contract
- Stanley Blick (Royal Stoke) = Information not held by UHM as this contract is provided within a Private Financed Initiative (PFI) contract

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

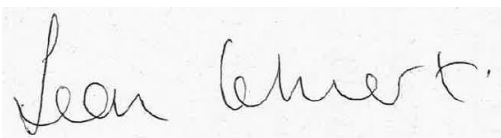
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**