

Ref: FOIA Reference 2019/20-012

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 3rd May 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 3rd April 2019 requesting information under the Freedom of Information Act (2000) regarding pest control.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I write under the terms of the Freedom of Information Act, to request the following information:

The total amount of times pest control were called out to a hospital under the care of your Trust in

- a) 2017/18**
- b) 2018/19**

A1 Please see below:

County Hospital	2017/18 = 5	Royal Stoke	2017/18 = 11
	2018/19 = 9		2018/19 = 17

Q2 The type of pest which caused the call out, and the section/area in the hospital that was affected in

- a) 2017/2018**
- b) 2018/19**

A2 Please see below:

County Hospital	Royal Stoke
a) 2017/18	a) 2017/18
1 – Ants – main building	4 – Ants – Ward
1 – Fleas – main building	1 – Nest of Ants – main building
1 – Biting Insects – main building	1 – Flying Ants – main building
1 – Squirrels – Roof space	1 – Ants – main building
1 – Wasps – Not stated	1 – Ladybirds – main building
b) 2018/19	1 – Rats – main building
1 – Biting Insects – main building	1 – Wasps – Ward

1 – Red Spider Not stated	1 – Wasps – External Infirmary Site
1 – Wasps nest – Main Entrance	a) 2018/19
1 – Wasps nest – Theatre Corridor	2 – Wasps – Ward
1 – Flies – Ambulatory Assessment Unit	2 – Wasps – Wilfred Place
1 – Bats – main building	1 – Rat droppings – Call Centre
1 – Wasps nest – Laboratory area	1 – Maggot – Royal Infirmary
1 – Wasps - Ward	1 – Lady Birds– Royal Infirmary
1 – Ants – Not stated	2 – Lady Birds –Ward
	1 – Biting Insects – Library
	2 – Biting Insects – Ward
	3 – Ants – main building
	1 – Ants – Ward
	1 – Lady Birds – main building

Q3 The total amount of money spent on pest control call outs in
a) 2017/18
b) 2018/19

A3 Please see below:
a) 2017/18 - £3800 (inc) vat call outs only excludes routine visits
b) 2018/19 figures are £7800 (inc) vat.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance