

Ref: FOIA Reference 2019/20-394

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 21<sup>st</sup> October 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 7<sup>th</sup> October 2019 requesting information under the Freedom of Information Act (2000) regarding car parking.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 How much money did the Trust raise in revenue from car parking charges in each of the last two financial years - 2017/18, 2018/19 and 19/20 so far? Include a breakdown of staff and visitor/patient parking if possible.**

A1 I can confirm that the Trust holds information regarding revenue from car parking charges (2017/18), but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:

<http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx> (FOI ref 006-1920 April 2019/20)

I can confirm that the Trust holds information regarding car parking charges (2018/19), but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:

<http://www.uhnm.nhs.uk/aboutus/How-we-are-doing/PublishingImages/Pages/AnnualReportsandAccounts/Full%20Annual%20Report%20and%20Accounts%20for%20Website.pdf> (page 26)

2019/20 to date= Staff Permit	£891,079
Pay and Display	£2,540,033

**Q2 How much money was raised from parking fines in each of the last two financial years - 2017/18, 2018/19 and 19/20 so far? Include a breakdown of staff and visitor/patient fines if possible.**

A2 I can confirm that the Trust holds information regarding parking fines (2017/18), but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:

<http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx> (FOI ref 006-1920 April 2019/20)

2019/20 to date = information not held by UHNM

2018/19 = as above

- UHNM is now under a new contract and as such the Trust does not receive any income at either site from PCN's. Fine income is now levied and collected by a private company.

**Q3 Have you increased the cost of parking in your car parks during the last financial year - and 2009/10? Please give a breakdown of how much parking has increased by.**

A3 As answer 1

**Q4 Do you charge for disabled parking?**

A4 As answer 1

**Q5 Is your car park managed by a private firm? If so, what proportion of revenue created by a) parking income and b) parking fines does the firm take**

A5 As answer 1

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

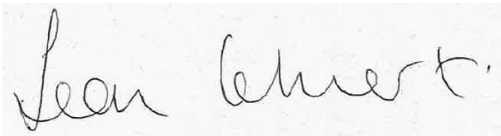
still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**