



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2022/23-134

Date: 11th July 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 14th June 2022 requesting information under the Freedom of Information Act (2000) regarding maternity

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please may you provide me with the following?

1. Copies of the reports into maternity care in your Trust:

- **The reports will be entitled ‘Maternity Quality and Safety Champions Report’ or ‘Maternity Safety Champion Report’ (or equivalent) and submitted by the Director of Midwifery (or equivalent)**

- **Please provide every report (whether submitted monthly or quarterly) since Jan 1 2020. If it is not possible to provide the information requested due to it exceeding the cost of compliance limits, please work back from the most recent report**



A1 We do not produce a Maternity Quality and Safety Champion Report. Maternity Champion feedback is currently shared via the quarterly dashboard

Q2 If providing the above does not exceed the cost limits, could I also request the following:

For each calendar month within the below three time periods (a. - c.), please provide the number of avoidable term admissions into the neonatal unit. We understand you are required to collect this data under the 'ATAIN' programme. Please also provide this data as a percentage of live births each month.

A2 See below:

- a. Jan 1 2020-Dec 31 2020 - 18 avoidable admissions to NNU
- b. Jan 1 2021-Dec 31 2021 - 25 avoidable admission to NNU
- c. Jan 1 2022 – June 2022 – Data collected for Jan 1 – March 31st – 3 avoidable admission to NNU.

Data not able to be submitted up until June 13th as collected from April 1 – Jun 31.

Q3 For each calendar month within the below three time periods (a. - c.), please provide the number of 'early resolution complaints' (or equivalent) made to your Trust about the maternity services. Of these complaints, please state the number which became 'formal care group complaints' (or equivalent).

The three time periods:

- a. Jan 1 2020 - Dec 31 2020
- b. Jan 1 2021 - Dec 31 2021
- c. Jan 1 2022 - June 13 2022

A3 See below:

| 2020 | 2021 | 2022 |
|-----------|-----------|----------|
| Jan- 4 | Jan- 3 | Jan- 1 |
| Feb- 5 | Feb- 3 | Feb- 6 |
| March- 3 | March- 3 | March- 4 |
| April- 1 | April- 3 | April- 9 |
| May – 6 | May – 2 | May – 8 |
| June- 4 | June- 5 | June- 2 |
| July- 7 | July- 6 | |
| August- 4 | August- 9 | |
| Sept-9 | Sept- 14 | |
| Oct- 6 | Oct- 7 | |
| Nov- 3 | Nov- 6 | |
| Dec- 5 | Dec- 3 | |

Of the above informal PALS complaints, 5 were escalated to formal complaints

| |
|-------------|
| Aug 2020-1 |
| Sept 202- 1 |

| |
|---------------|
| Jan 2021- 1 |
| March 2021- 1 |
| April 2022- 1 |
| |

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

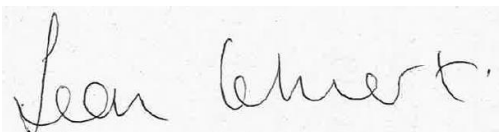
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,





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Jean Lehnert
Data, Security & Protection Manager

