



Ref: FOIA Reference 2021/22-272

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 26th August 2021

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 17th August 2021 requesting information under the Freedom of Information Act (2000) regarding off framework.

On the same day we contacted you via email as we required the following clarification: Q4 and Q5 are you asking about Registered Nursing only (as Q1, 2 and 3) or are you asking about all staff groups?

On the same day (received into our office 18th August) you replied via email with: 'Thank you for coming back to me. To confirm with Q4 & Q5 I am asking for all staffing groups. Much appreciated!'

On 19th August 2021 you contacted us via email with the following: 'Sorry but I noticed I forgot to include within my FOI request the following question:

Question 6. Please can you confirm the total number of unfilled shifts between 1st of August 2020 to present day 2021 for?

- A. Nurses (All Bands & Specialties)
- B. Healthcare Assistants (HCA's)
- C. Doctors (All Bands & Specialties)
- D. General Practitioners (GP's), Advance Nurse Practitioners (ANP's) & Nurse Practitioners

Could you please include this within my request? Thank you'.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 In conjunction with an on-going analysis case I would like to utilise the freedom of information legislation for you to answer the below questions.

- 1. Could you please provide your total OFF-Framework agency spend between 1st of March 2020 to 31st of March 2021 for A. Nurses (all bands and specialties) & B. General Practitioners, Nurse Practitioners (all types/seniorities). Please answer A & B individually**

A1 UHNM do not use non framework agencies

Q2 Same question as above but for between April 1st 2021 to Present day

- A2 UHNM do not use non framework agencies
- Q3 Please provide the hourly charge rate for the below Staff Groups/Specialties supplied to your hospital/trust by OFF-Framework recruitment agencies between the beginning of April 2021 to present day. Please answer individually and specify if the charge rate was for a Day, Night, Saturday or Sunday/Bank holiday shift.
- A. Registered General Nurse (RGN)
 - B. Critical Care / ITU / ICU Nurses
 - C. A&E Nurses
 - D. Paediatric Nurses
 - E. Orthopaedic Nurses
 - F. Operating Department Practitioners (ODP)
 - G. Theatre Nurses
 - H. Midwives
 - I. Healthcare Assistant (HCA)
 - J. Registered Mental-Health Nurse (RMN)
 - K. Community Psychiatric Nurses (CPN)
 - L. General Practitioners (GP)
 - M. Nurse Practitioners / ANPs
- A3 UHNM do not use non framework agencies
- Q4 Who is responsible for approving the use of Healthcare Recruitment agencies for temporary staff?
- A. Please provide their work email address and work phone number (or extension if unable to provide a direct line)
- A4 I can confirm that the Trust holds information regarding this question, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: FOI ref 255-2122- August
- <http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>
- Q5 Who is responsible for approving the use of Healthcare Recruitment agencies for permanent staff?
- A. Please provide their work email address and work phone number (or extension if unable to provide a direct line)
- A5 Recruitment Agencies are not used to recruit permanent staff
- Additional question received 19th August 2021**
- Q6 Please can you confirm the total number of unfilled shifts between 1st of August 2020 to present day 2021 for?
- A. Nurses (All Bands & Specialties)
 - B. Healthcare Assistants (HCA's)
 - C. Doctors (All Bands & Specialties)

D. General Practitioners (GP's), Advance Nurse Practitioners (ANP's) & Nurse Practitioners

A6 For Medical Shifts - As per our Policy, data is retained for the previous 3 months only. Therefore we can only provide the number of unfilled shifts for the period May 2021 – August 2021

	May 21	June 21	July 21	August 21
All Medical and Dental Grades	369	289	56	871

For agency;

Grade	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21
HCA	1382	1530	2258	3045	2777	2469	2073	1565	877	1070	1527	2092
Registered Nurse (includes in Theatres)	2681	2388	2676	3592	3781	3564	2999	3068	2113	1911	3012	4182

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

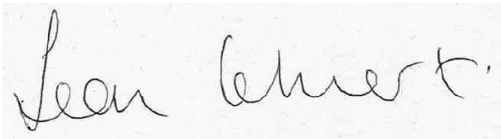
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager