

Ref: FOIA Reference 2024/25-192

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 17th July 2024

Email foi@uhnm.nhs.uk

Dear Mr/Ms

I am writing to acknowledge receipt of your email dated 13th June 2024 requesting information under the Freedom of Information Act (2000) regarding car parking

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How much money the Trust made from car parking charges in 2022/23 (i.e the year ending March 2023) and in 2023/24 (i.e. the year ending March 2024). For both years, could you please give: a) the overall total

- b) if possible, separate figures for staff and visitor/patient parking
- A1 See below:

a) 2022/23 £2,753,260.10. 2023/24 £3,409,572.01

b) 2022/23 - Staff £715,310.39. Visitor/ Patient Parking £2,037,949.71

2023/24 - Staff £957,842.97. Visitor/ Patient Parking £2,451,729.04

- Q2 How much money was made from car parking fines in 2022/23 and 2023/24.
 For both years, could you please give:

 a) the overall total
 b) if possible, separate figures for staff and visitor/patient parking
- A2 Information not held by the Trust.
- Q3 a) Did you increase the cost of parking in your car parks from 2022/23 to 2023/24?b) If yes, please provide a breakdown of the increase(s)







A3 No increase in parking charges.

Q4 Did you charge for disabled parking in 2023/24?

- A4 There is no charge for Disabled parking across both sites
- Q5 a) Were any of your car parks managed by a private firm in 2023/24?
 b) If yes, what proportion of revenue from parking income did the firm take?
 c) What proportion of revenue from parking fines did the firm take?
- A5 See below:
 - a) Yes- Car Parks at Royal Stoke
 - b) Information not held.
 - c) Information not held.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are







still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.

Yours,

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Rachel Montinaro Data Security and Protection Manager - Records



