

Royal Stoke University Hospital

Data, Security and Protection

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2020/21-235

Date: 3rd November 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 18th September 2020 (received into our office 21st September) requesting information under the Freedom of Information Act (2000) regarding digital dictation system

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We have the following information about your trust's digital dictation system status.

- **System type - Digital dictation**
- **Supplier name - Winscribe**
- **System name - Winscribe**
- **Date installed - 2017-04-01**
- **Contract expiration - 2021-03-31**

Can you confirm if the digital dictation information above is still correct?

A1 The above is correct however please note that we also use Medisec digital dictation system. Installation was June 2018. Contract ends 31.3.2021 with a rolling contract for annual renewals.

Q2 If applicable, what is the current contract expiration date with your supplier?

A2 31st March 2021, this is the same of Winscribe and Medisec (as stated in answer 1)

Q3 If there has been a system replacement, or a new system implementation, please can you let us know the new supplier and system name?

A3 See below:

- 3M Medisec
- Medisec digital dictation

Q4 Also, when was the new system installed and when will the current contract expire?

A4 See below:

- Install/implementation March 2019
- Contract ends 31st March 2021

Q5 If applicable,

- can you let us know who supplies your digital dictation hardware devices?
- how many digital dictation devices does your trust have?
- when was the procurement date of the digital dictation devices?

A5 Phillips speechmike devices are predominantly used, we do not have a full asset register of these devices as departments are able to purchase them themselves and they do not have a material asset value.

The original procurement for devices was in 2010, further devices deployed alongside Medisec digital dictation March 2019 as well as departments purchasing ad hoc devices, which is on-going.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

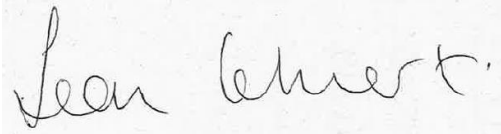
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light grey background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager