

Ref: FOIA Reference 2019/20-396

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 17th October 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 7th October 2019 requesting information under the Freedom of Information Act (2000) regarding Windows migration.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How many devices (laptops, computers, tablets, smartphones) does your NHS Trust manage? And how many operate on Windows 7 or Windows 10?

- _____ total devices
- _____ devices operate on Windows 7
- _____ devices operate on Windows 10
- _____ devices operate on another OS; please state: _____
- Don't know

A1 Please see below:

- 7219 total devices
- 6299 devices operate on Windows 7
- 920 devices operate on Windows 10
- 0 devices operate on another Operating System

Q2 From the results of your application compatibility tool kit, testing for Windows 10, how many applications need remediation to ensure stability and ease of use within Windows 10?

- 0
- 0-5
- 5-10
- 10+

A2 Information not held

Q3 Do you have plans to migrate to Windows 10 in the next 6 months?

- Yes
- No
- Considering
- Don't know

A3 Yes

Q4 If not, do you have plans to extend current Windows 7 service subscriptions?

- Yes
- No
- Considering
- Don't know
- N/A (answered 'yes' or 'don't know' to question 3)

A4 Not applicable

Q5 Has your NHS Trust deployed cloud or virtualisation technology to address Windows 7 migration?

- Yes
- No
- Considering
- Don't know

A5 No

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

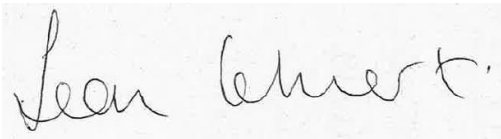
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink on a light-colored background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Information Governance Manager