

Royal Stoke University Hospital

Quality, Safety and Compliance Department

Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 3rd September 2018

Ref: FOIA Reference 2018/19-304

Tel: 01782 676474 Email FOI@uhnm.nhs.uk

Dear

I am writing in response to your email dated 16th August 2018 requesting information under the Freedom of Information Act (2000) regarding ankylossia.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in your questions is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: cost of compliance is excessive. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all health records and then extracting relevant information would take longer than the 18 hours allowed for.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the Freedom of Information Act 2000, please could you kindly provide me with the following information for your NHS Foundation Trust (or if you represent a number of Trusts, for all the Trusts you are responsible for).

How many babies (i.e.) below the age of 1) were diagnosed with issues of ankylossia (tongue-tie) in each financial year since 2013/14?

- A1 Section 12 exemption as detailed above.
- Q2 Of the babies diagnosed with issues of ankylossia (tongue-tie) in 2017 how many had a surgical procedure carried out by NHS surgeons to resolve these specific issues, and how long did they wait (on average, in calendar days) for the procedure following diagnosis?
- A2 Section 12 exemption as detailed above.
- Q3 In 2017, what was the mean age of babies with such issues when the ankylossia (tongue-tie) procedure was performed?
- A3 Section 12 exemption as detailed above.







*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Leah Carlisle

Deputy Head of Quality, Safety & Compliance

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