



Ref: FOIA Reference 2018/19-763

Date: 11<sup>th</sup> April 2019

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 19<sup>th</sup> March 2019 requesting information under the Freedom of Information Act (2000) regarding NHS staff assaults.

On 1<sup>st</sup> April 2019 we contacted you via email as we required clarification on Q6.

You replied via email 2<sup>nd</sup> April 2019, with the following:

*"I mean where a particular department or unit has been redesigned, for example if an A&E was transformed from being open-plan to one with separate compartments and design that enabled patients to see how they are progressing through triage and treatment. Or if more signs and information is made available to people".*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 If your Trust runs one or more A&E departments, could you please provide the total number of physical assaults on staff for each of the following time periods?**

**2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

**Please release any readily available data-sets for these time periods.**

A1 Please see below:

2014-15	252
2015-16	228
2016-17	287
2017-18	239
2018-19 (up to 18/03/19)	222

**Q2 If your Trust runs one or more A&E departments, could you please provide the total number of non-physical assaults on staff for each of the following time periods?**

**2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

**Please release any readily available data-sets.**

A2 Please see below:

2014-15	NA
2015-16	NA
2016-17	NA
2017-18	666
2018-19 (up to 18/03/19)	280

**Q3 If available, please provide a breakdown of the data for your whole Trust, for the total number of physical assaults on staff by their profession (see below) for the following time periods:**

**2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

**Please release any readily available data-sets.**

A3 Information not held

**Q4 If recorded, please provide a breakdown of the data for your whole Trust, of the total number of physical assaults on staff by aggravating factors (see below) for the following time periods:**

**2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

**Please release any readily available data-sets.**

A4 Information not held

**Q5 Could you please provide the amount of money spent on private security guards for each of the following years: 2018-2019 (or until the most recent month available),**

**2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

**Please release any readily available data-sets**

A5 Information not held as the Royal Stoke security is provided by a Private provider through the Private Financed initiative (PFI) contract. Not applicable for County Hospital as security is in-house. Additional private security at the Royal Infirmary 2018/19 was £152K.

**Q6 Could you also provide the amount of money total money spent on security measures (including but not exclusive to body cameras, CCTV, re-designing clinical environments, security staff, campaigns) for each of the following years:**

**2017-2018, (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

**Definitions and criteria for questions 1-4**

**Physical assault is the intentional application of force against the person without lawful justification resulting in physical injury or personal discomfort. For the purposes of this FOI spitting is included in this definition.**

**Non-physical assault is the use of inappropriate words or behaviour causing distress and/or constituting harassment. Non-physical assault includes the following (but is not exclusive to) offensive or obscene language; verbal abuse and swearing; brandishing weapons, or objects which could be used as weapons; attempted assaults; offensive gestures; threats; intimidation; harassment or stalking; damage to buildings equipment or vehicles which causes fear for personal safety; offensive language or behaviour related to a person's, race, gender, nationality, religion, disability, age or sexual orientation; inappropriate sexual language or behaviour.**

**Professions include (but are not exclusive to) the following: nurses (including student nurses), doctors (including student doctors), security staff, healthcare assistants, paramedics, midwives, health visitors and porters.**

**Aggravating factors can include (but is not is not exclusive to) the following: racial, sexual, sexual harassment, homophobia, ableism, ageism, hate crime, and mental illness or condition.**

A6 Please see below:

	Stoke	County																		
BWV	Information not held as Provided by Private Provider	Not Applicable																		
CCTV	Information not held as Maintenance provided through the PFI contract  Limited maintenance provided by the Trust:	Maintenance provided by CCTV provider  <table border="1"> <tr> <td>2016/17</td> <td>£5k</td> </tr> <tr> <td>2017/18</td> <td>£3K</td> </tr> <tr> <td>2019/19</td> <td>0</td> </tr> </table> <table border="1"> <tr> <td>2018/19</td> <td>£5k</td> </tr> <tr> <td>2017/18</td> <td>£5k</td> </tr> <tr> <td>2016/17</td> <td>£5k</td> </tr> </table>	2016/17	£5k	2017/18	£3K	2019/19	0	2018/19	£5k	2017/18	£5k	2016/17	£5k						
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Re Designing clinical environments	Unable to provide costs as these elements form part of a complete project.																			
Security Staff	Information not held as part of a PFI contract.																			
Campaigns	<table border="1"> <tr> <td>2014/15</td> <td>Less than £300</td> </tr> <tr> <td>2015/16</td> <td>Less than £300</td> </tr> <tr> <td>2016/17</td> <td>Less than £300</td> </tr> <tr> <td>2017/18</td> <td>0</td> </tr> <tr> <td>2018/19</td> <td>0</td> </tr> </table>	2014/15	Less than £300	2015/16	Less than £300	2016/17	Less than £300	2017/18	0	2018/19	0	<table border="1"> <tr> <td>2015/16</td> <td>Less than £300</td> </tr> <tr> <td>2016/17</td> <td>Less than £300</td> </tr> <tr> <td>2017/18</td> <td>0</td> </tr> <tr> <td>2018/19</td> <td>0</td> </tr> </table>	2015/16	Less than £300	2016/17	Less than £300	2017/18	0	2018/19	0
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\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**