



Ref: FOIA Reference 2024/25-367

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 1<sup>st</sup> November 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear Sir/Madam

I am writing to acknowledge receipt of your email dated 4th September 2024 requesting information under the Freedom of Information Act (2000) regarding Mobile Telephony Services

**Q1 Subject: Mobile Telephony Services**  
**Please provide complete answers to the following questions:**

**Organisation details**

- 1. What is your organisation's name?**
- 2. How many full-time employees are at your organisation?**
- 3. Who is your mobile phone network provider?**

**Renewal**

- 4. Did you switch on last renewal?**
- 5. When did you renew the last time?**
- 6. What is the contract length?**
- 7. Did you use a Framework, if so which one?**

**Contract and usage details**

- 8. How many total connections do you currently have?**
- 9. How many connections are Voice only?**
- 10. How many connections are Voice and Data?**
- 11. Do you use a shared data bundle, if so, what is the data allowance?**

12. What is your average data usage of the last 3 months?
13. Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):
14. Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):
15. Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):
16. Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):
17. Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):
18. Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):
19. Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):
20. Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):
21. Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):
22. Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):
23. Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):
24. Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):
25. Is VAT included in the above figures?
26. Do you have a hardware fund, if so, how much and is it included in the monthly spend?
27. Do you host any mobile phone masts on your premises, if so, how many and who provides them?
28. Who is the primary contact for this contract?

A1 Refer to the attached spread sheet

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records



University Hospitals  
of North Midlands  
NHS Trust

